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**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Wednesday, November 23, 2016 7:35 PM  
**To:** [REDACTED]  
**Subject:** Re: Vouchers for Future Travel on Delta

Thank you [REDACTED] I see..

On Nov 23, 2016, at 11:14 AM, [REDACTED] wrote:

Hi = [REDACTED]...you have received vouchers for you, [REDACTED] and [REDACTED] for future travel on Delta...I assume when you changed the tickets =hey were non refundable and this was the way it had to be done. ..I =old Merwin to put the vouchers on my dest at 71st...Next time you =ook a ticket on Delta, you can use the voucher but be aware you have to =physically mail it back...kinda 'old school' silly =E2◆◆but is what it is...So you will need mailing time =available. Take care, [REDACTED]

Begin =orwarded message:

From: [REDACTED]  
Subject: Tickets

Date: November 23, 2016 at 9:53:42 AM EST

To: [REDACTED]

<scan.pdf>

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