
From: [REDACTED] >
Sent: Friday, November 18, 2016 9:13 PM
To: Richard Kahn
Cc: Bella Klein; Karyna Shuliak; Merwin Dela cruz
Subject: Epson 9600 - in storage room on 5

The printer turns on perfectly and says "ready". I was unable to get it to work wirelessly so I found a cord and wired my laptop in. I downloaded software on my laptop and attempted to print from it. Just keeps telling me there is a communication error even though I have my laptop hard wired into it with a USB cable. I left the cable I had used to link to my laptop in the printer so it is clear how and what I tried. I apologise I did not have a better result!

Sent from my iPhone=?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">

```
<plist version=.0">
<dict>
  <key>conversation-id</key>
  <integer>10757</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
  <key>date-received</key>
  <integer>1479503670</integer>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>remote-id</key>
  <string>48051</string>
</dict>
</plist>
```