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**From:** [REDACTED] >  
**Sent:** Friday, November 18, 2016 9:13 PM  
**To:** Richard Kahn  
**Cc:** Bella Klein; Karyna Shuliak; Merwin Dela cruz  
**Subject:** Epson 9600 - in storage room on 5

The printer turns on perfectly and says "ready". I was unable to get it to work wirelessly so I found a cord and wired my laptop in. I downloaded software on my laptop and attempted to print from it. Just keeps telling me there is a communication error even though I have my laptop hard wired into it with a USB cable. I left the cable I had used to link to my laptop in the printer so it is clear how and what I tried. I apologise I did not have a better result!

Sent from my iPhone=?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">  
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