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**From:** Lesley Groff <[REDACTED]>  
**Sent:** Wednesday, December 21, 2016 2:57 PM  
**To:** Karyna Shuliak  
**Cc:** [REDACTED]  
**Subject:** Re: Itinerary INCL TICKETNO for SHULIAK/KARYNA 24DEC16 [REDACTED]

voiding ticket from yesterday and buying Economy Comfort today.  
will ask from now on out for this if I am purchasing you a ticket.

On Dec 20, 2016, at 8:48 PM, Karyna Shuliak <[REDACTED]> wrote:

Hi Lesley,

FYI: I was on the phone with delta and was told that they no longer allow upgrades to economy comfort by paying 50 something dollars the way I always did it before when checking in online). In order for me to upgrade, they would have to change the entire ticket and include the cancellation fee, which would be more then \$300 dollars per person they said. they consider delta comfort as a separate class of ticket now. Could you please check with American express if they could do economy comfort for me and [REDACTED] sitting together? If not, then leave it for now, but please do book economy comfort in the future, as otherwise it will be impossible for us to change.

Thanks so much,  
Karyna

On Dec 20, 2016, at 8:48 PM, Lesley Groff <[REDACTED] <mailto:[REDACTED]>>  
wrote:

Are you ok with getting an Uber to the airport? Or do we need to hire a car?

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>

Subject: Itinerary INCL TICKETNO for SHULIAK/KARYNA 24DEC16 [REDACTED]

Date: December 20, 2016 at 12:17:18 PM EST

To: [REDACTED] <mailto:[REDACTED]>

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

View your Digital Itinerary

Travel Arrangements for  
SHULIAK/KARYNA

American Express Travel Record Locator

E-Ticket number(s)

SHULI/K Ticket

Ticket

Saturday 24 Dec 16

Flight information

Date 24 Dec 2016  
Airline Delta Air Lines  
Airline Record Locator  
Flight/Class DL 1442 M Economy Class  
Origin New York La Guardia, La Guardia  
Destination West Palm Beach, Palm Beach International  
Departing 12:00 PM  
Arriving 03:11 PM  
Departure Terminal Terminal D  
Estimated Time 3 Hrs 11 Mins  
Stops Non-stop  
Seats Unassigned  
Confirmed

Entry and Exit Information for travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.visacentral.com/amex) <<http://www.visacentral.com/amex>> for the most up to date and accurate entry/exit

requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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California State Seller of Travel Registration Number: 022318. Washington State Seller of Travel Registration Number: BI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

<SHULIAK\_KARYNA- [REDACTED].pdf>

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