
From: Lesley Groff <████████>
Sent: Wednesday, December 21, 2016 2:57 PM
To: Karyna Shuliak
Cc: ██████████
Subject: Re: Itinerary INCL TICKETNO for SHULIAK/KARYNA 24DEC16 ██████████

voiding ticket from yesterday and buying Economy Comfort =oday.
will ask from now on out for this if I am =urchasing you a ticket.

On =ec 20, 2016, at 8:48 PM, Karyna Shuliak <████████> wrote:

Hi Lesley,

FYI: I was on the phone with delta and was told that they no =onger allow upgrades to economy comfort by paying 50 something dollars =the way I always did it before when checking in online). In order for =e to upgrade, they would have to change the entire ticket and include =he cancellation fee, which would be more then \$300 dollars per person =hey said. they consider delta comfort as a separate class of ticket =ow. Could you please check with American express if they could do =conomy comfort for me and █████ sitting together? If not, then leave =t for now, but please do book economy comfort in the future, as =therwise it will be impossible for us to change.

Thanks so muck,

Karyna

On Dec 20, 2016, at 8:48 PM, Lesley Groff =lt;████████> <mailto:████████> >
wrote:

Are you ok =ith getting an Uber to the airport? Or do we need to hire =itcar?

Begin forwarded =essage:

From: "American Express Travel" <████████>

Subject: Itinerary INCL TICKETNO for =HULIAK/KARYNA 24DEC16 ██████████

Date: December 20, 2016 at 12:17:18 PM EST

To: ██████████ <mailto:████████>

DO NOT REPLY TO THIS EMAIL. This message was sent from a =otification only address that cannot accept incoming messages. If =ou have any questions, please contact Centurion Travel Service at =████████.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by =isiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

Travel Arrangements for
SHULIAK/KARYNA
[REDACTED]

American Express Travel Record Locator [REDACTED]

E-Ticket Number(s)

SHULI/K Ticket [REDACTED]

[REDACTED] Ticket [REDACTED]

Saturday 24 Dec 16

Flight Information

Date 24 Dec 2016

Airline Delta Air Lines

Airline Record Locator [REDACTED]

Flight/Class DL 1442 M Economy Class

Origin New York La Guardia, La Guardia

Destination West Palm Beach, Palm Beach International

Departing 12:00 PM

Arriving 03:11 PM

Departure Terminal Terminal D

Estimated Time 3 Hrs 11 Mins

Stops Non-stop

Seats Unassigned

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.visacentral.com/amex for the most up to date and accurate entry/exit

requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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California State Seller of Travel Registration Number: 022318. Washington State Seller of Travel Registration Number: BI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

<SHULIAK_KARYNA-[REDACTED].pdf>

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