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**From:** james | personal genius [REDACTED] >  
**Sent:** Sunday, July 26, 2015 4:53 PM  
**To:** Karyna Shuliak  
**Subject:** Re: Need help with printer

Will do.

<[http://personalgenius.us/email\\_sig/fine.png](http://personalgenius.us/email_sig/fine.png)> James Ce  
your Personal Genius  
• Certified Support Professional 10.6  
+1 (347) 827-062  
<http://personalgenius.us> <<http://personalgenius.us>>

On Jul 26, 2015, at 12:44 PM, Karyna Shuliak <[REDACTED]>: It's unlikely we'll have to replace the printer. If you think it's better than if you're there just in case, that's great too. It's always lovely to see you.

It's up to you — I could just call you if I need you.

<[REDACTED]>

<[http://personalgenius.us/email\\_sig/fine.png](http://personalgenius.us/email_sig/fine.png)> James Ce  
your Personal Genius  
• Certified Support Professional 10.6  
<http://personalgenius.us>

On Jul 25, 2015, at 7:21 PM, Karyna Shuliak <[REDACTED]> >  
wrote:

Thank you!  
It is apartment 11J. Please ask for Nilli.  
They are important guests for Mr. Epstein. In case the printer is broken, we will need to get a new one. Do you need me to be there in case we need a new printer?  
Karyna.

On Jul 25, 2015, at 7:17 PM, james | personal genius <  
<mailto:[REDACTED]>

Thanks!

James Ce  
your Personal Genius

• Certified Support Professional 10.6  
[REDACTED]

On Jul 25, 2015, at 7:07 PM, Karyna Shuliak [REDACTED]  
<mailto:[REDACTED]> wrote:

James, they asked if you could please come at 4pm?

<=r class="">On Jul 25, 2015, at 7:00 PM, Karyna Shuliak [REDACTED] wr=te:

Thank you so much James!  
I just sent them a message, will let you know as soon as they respond!

On Jul 25, 2015, at 6:53 PM, james | personal genius [REDACTED] <=a>>  
wrote:

<mailto:[REDACTED]>

Hi Karyna,

I have plans in the morning, but I could be there anytime between 1 - 6 PM  
tomorrow if that works?

Please let me know.

(Also, we no longer work with Sara Rychtarik and Need Mac Help. Please don't  
copy her. ☺)

<http://personalgenius.us/email\_sig/fineline.pn=> James Ce  
your Personal Genius

• Certified Support Professional 10.6  
[REDACTED]

http://personalgenius.us

On Jul 25, 2015, at 6:30 PM, Karyna Shuliak <[REDACTED]> <=a>>

wrote:

Hi James,

Mr. Epstein has guests in one of the apartments at 301 E 66th Street. They need help to set the printer. Will you by any chance have time tomorrow around 11am? I understand it is a short notice and tomorrow is Sunday, but wanted to check in case you are available..

Thank you!

Karyna.

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