

**To:** [REDACTED]  
**From:** G. Max  
**Sent:** Sat 1/1/4501 5:00:00 AM

I know you will find this as hard to believe as I do. My toothbrush head was put on backwards, I gave it to John to sort out, and yet again it was the wrong toothbrush head!!! Also I had not regular toothbrush by my sink!