

To: [REDACTED]
From: G. Max
Sent: Sat 1/1/4501 5:00:00 AM

Just thought I would let you know that Mary's father died today. Even more reason to be sensitive about what we do. The funeral is tomorrow so we should do nothing for a few days

Regardless JE asked where the check list was and John sd that in fact he did not do it. (John is just doing the breakfast 2 hours in the morning. Mary is not here at all) I then asked to see the check list. He is using one that is at least 2 years old there is a much more current list. John then sd he would have to look for it which indicates to me that he is not only not using a check list but is just ticking items regardless. Do you have a copy of the list that John is supposed to use?

To add to this w/e sorry tales - there is no float in the pool. + the pool heater was on and the pool was close to 100 degrees. (the heater is only needed in the winter never once PB heats up from March onwards) Do you know where the pool float is? did it puncture?? is there a mechanism in place so that John would report it or better still should he not know to buy a new one to replace the old? This kind of thing should be in the manual.

I think you can tell that I have lost any semblance of patience with the problems of this house. I can no longer operate w/no staff

G