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**From:** roger schank <[REDACTED]>  
**Sent:** Sunday, June 5, 2016 4:36 PM  
**To:** jeffrey E.  
**Subject:** or, maybe he could actually listen

<http://www.latimes.com/opinion/editorials/la-ed-gates-education-20160601-snap-story.html>

roger schank  
John Evans Professor Emeritus, Northwestern U CEO Socratic Arts CEO XTOL