
From: Cecile de Jongh [REDACTED]
Sent: Tuesday, September 1, 2015 12:10 PM
To: jeffrey E.
Cc: Richard Kahn
Subject: Re: LSJ

Will do.

With warm regards,

Cecile

Sent from my iPhone an= misspellings courtesy of iPhone.

On Sep 1, 2015, at 6:=2 AM, jeffrey E. <jeevacation@g=ail.com <mailto:jeevacation@gmail.com>> wrote:

have cecile =bring him into the office for a very serious talk. this is wr=ng

On Tue, S=ep 1, 2015 at 5:50 AM, Richard Kahn <[REDACTED]> ></pan> wrote:

Terrenc= is clearly playing games with his pricing.

=a href="http://www.ruckussecurity.com/ZoneFlex-7731.asp" target="_blank=>http://www.ruckussecurity.com/ZoneFlex-7731.asp

Please advise&n=sp;

Thank you

Richard Kahn
HBRK Associate= Inc.
575 Lexington Avenue, 4th Floor
New York, NY 1002=br/>
Tel 212-971-1306 <tel:212-971-1306>
Fax 646-350-0954 <tel:646-350-0954>
Cell 917-414-75=4

Begin forwarded message:

From: Terrence Rabsatt [REDACTED]>
Date:</=> August 31, 2015 at 10:32:47 PM EDT
To: Richard Kahn [REDACTED]>
Subject: Re: LSJ

Hi Rich, Go to Ruckussecurity.com <<http://Ruckussecurity.com>> they are a Bigdog deal=r like myself. Firmware prices is dependent on what you need the radi= to do.

You can always find products online for a cheaper price, b=t warranty, support and upgrades become a issue because you didn't buy it f=om a authorized dealer. I'm not going to go back and forth on this Ri=h. If you want to purchase one and have me just install and configure=it. I will do that, but I won't support it and if it gives problems a=d I have to go out. That won't be included in my service fee. &=bsp;

Regards,
Terrence Rabsatt

Se=t from my iPad

On Aug 31, 2015, at 10:01 PM, Richard Kahn <[\[REDACTED\]](#)>
> wrote:

Is=that the unit we currently have 8 of on lsj? What is cost of firmware=and premium support?

Sent from my iPhone

On Aug 3=, 2015, at 9:59 PM, Terrence Rabsatt <[\[REDACTED\]](#)>
<[mailto:\[REDACTED\]](mailto:[REDACTED])> wrote:

Yes we are using Ruckus, and that is the basi= unit correct. Once again you have to add the premium support and upg=ade the firmware. If you have any other questions feel free to contac= me.

Regards,
Terrence Rabsatt

Se=t from my iPad

On Aug 31, 2015, at 9:46 PM, Richard Kahn <[\[REDACTED\]](mailto:[REDACTED])>
target="_blank">[\[REDACTED\]](#) wrote:

Is t=is unit you will purchase?

<https://www.google.com/webhp?sourceid=3Dchrome-instant&ion=1&espv=2&ie=UTF-8#q=ruckus%207731<=a>>

Are we currently using ruckus in lsj? <<https://www.google.com/webhp?sourceid=chrome-instant&ion=1&espv=2&ie=UTF-8#q=ruckus%207731>>

<=iv>
Sent from my iPhone

On Aug 31, 2015, at 5:38 AM, Terrence Rabsatt <[\[REDACTED\]](#)>
<[mailto:\[REDACTED\]](mailto:[REDACTED])> > wrote:

=div>Good morning,
I sent out a email this morning but looks like it didn't go and it's not saved, anyway.
LSJ gym link went down again this morning around 5:00am, I did manage to get it back up quickly. I will continue to monitor closely since it is very unstable right now. =

After yesterday=I think it's best we purchase some SMX3000RMLV2U +(1)SMX120RMBP2U. it's a combo ups that can give us 6-8 hours of backup power. I also looked into the solar panel backup unit JE asked about and I'm going to prepare a quote for both today and present them for your review and approval.

=/tbody>

Regards,
Terrence Rabsatt
Sent from my iPad

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&n=sp; please note

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