
From: Lesley Groff [REDACTED]
Sent: Wednesday, March 25, 2015 4:26 PM
To: jeffrey E.
Subject: Ticket on HOLD for [REDACTED] sister (Rec. Loc# [REDACTED])
Attachments: [REDACTED].pdf; Untitled attachment 00013.htm

Below =ticket on HOLD for one of [REDACTED] sisters...\$494.50 coach NR. =nbsp;Please advise if I should purchase this ticket for =er!

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: =/b>Itinerary for = [REDACTED] 18MAY15 [REDACTED]
Date: March 25, 2015 at 12:00:31 PM =DT
To: =/b> [REDACTED]
</=iv>

DO NOT REPLY TO THIS EMAIL. This message was sent from a =otification only address that cannot accept incoming messages. If =ou have any questions, please contact Centurion Travel Service at =-877-877-0987.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by =isiting:
<http://myamextravel.com/baggage></=>

Your travel arrangements are outlined below in the email. =nbsp;Please refer to attached PDF attachment and itinerary for more =etails regarding your travel arrangements. Your Centurion Travel =ervice travel plans have been posted to a secure website. Please =lick on the link to view your trip details:

[http://uat.myamextravel.com/Itinerary?RLOC=\[REDACTED\]&SURNAME=\[REDACTED\]&UTID=\[REDACTED\]](http://uat.myamextravel.com/Itinerary?RLOC=[REDACTED]&SURNAME=[REDACTED]&UTID=[REDACTED])

Monday 18 May 15

Other Information

CITIZENS OF [REDACTED] MUST CARRY A VALID =ASSPORT

Flight Information

Date 18 May 2015
Airline Delta Air Lines
Airline Record Locator [REDACTED]
Flight/Class DL419 X Economy Class
Origin Milan, Malpensa
Destination New York, John F Kennedy International
Departing 10:55 AM
Arriving 01:43 PM
Departure Terminal Terminal 1
Arrival Terminal Terminal =
Estimated Time 8 Hrs 48 Mins
Stops Non-stop
Seats Unassigned
Confirmed

Friday 05 Jun 15

Flight Information

Date 05 Jun 2015
Airline Alitalia C.A.I. S.p.A.
Airline Record Locator [REDACTED]
Flight/Class AZ605 O Economy Class
Origin New York, John F Kennedy International
Destination Milan, Malpensa
Departing 08:30 PM
Arriving 10:40 AM / 06 Jun 2015
Departure Terminal Terminal 1
Arrival Terminal Terminal =
Estimated Time 8 Hrs 10 Mins
Stops Non-stop
Seats Unassigned
Confirmed

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.
=nbsp;

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 66-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your references. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 022318-10. Washington State Seller of Travel Registration Number: BI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

=