
From: Michael Ross <[REDACTED]>
Sent: Wednesday, July 19, 2017 10:31 AM
To: jeffrey E.
Cc: Kimberly Ross; Richard Kahn
Subject: Re: problem

Kim and I will do better.
Thanks you

Michael Ross

On Jul 1=, 2017, at 5:48 AM, jeffrey E. <<mailto:jeevacation@gmail.com>> wrote:

michael. .

=nbsp; =; I am concerned that the courtyard lights , that are still not=done after one month and much of my personal time. is emblematic of a overa=l problem. ONE month ago. I asked for lights that light u= the whole courtyard as the others were removed. I told you I w=nted three types of FLOODLIGHTS and not spots . =; 1 you told me danny said home depot were ou=. . next day still not done. you told me danny had no tim= then 2 he put up small landscate lights that didnt wor= I told you again I wanted to see three or four cho=ces so we can move foward. I did not. y=u told me ron ordered some. . I arrived and they were spotlight= and focused on only one tree telling me you forgot what i wanted ,&n=sp; NExt day, nothing happend you told me we didnt have a ladde=. I had to explain that we do , or get one. you to=d me we didnt . I arrive to find lights again not done.&n=sp; you tell me , well I told danny and when i saw it it w=s 415 . so again ONE momth and ten questions to me.=nbsp; NOTHING works. .

=nbsp; 2. the re=rigerator does not have properly prepfared snacks for guests ,&=bsp; it has bins of fruit, 4 day old pita , days old baguette . =; a total disgrace. you told me you=were an executive chef , abut the guest fridge looks like=cafeteria in a bad public school

&n=sp; 3. Instead o= me having to ask Danny or others , re the competence of RON&nb=p; you should have asked them - you would have been told , as e=everyone else on the island - that he knew little about electric ,=and was a building inspector not a mechanic. =

 =; 4. I have had to ask about a swing , n=t a critical component . not that important . now aprox 1= times. . each time either i was told it was handled , on=order and only yesterday told it was being shpped FROM palm beach on t=e17th. also not true.

&=bsp; 5.&n=sp; you told me that you help out , getting your hands dirty and i sh=uld ask dupson. I did , and he said no , you D= NOT< nor did anyone else , boat washing. etc.

&=bsp; 6. not sure why you waited until the end of the day to ask=about dinner. ? requiring an addtioanl trip after 5 o=lock. . woudl have been easy to ask , as you should somet=me during the day, .

&n=sp; I expect . 1 the food is to be presented ,=in the fridge like you would a dinner. ask what people want.&nb=p; !!!

