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**From:** Michael Ross <[REDACTED]>  
**Sent:** Wednesday, July 19, 2017 10:31 AM  
**To:** jeffrey E.  
**Cc:** Kimberly Ross; Richard Kahn  
**Subject:** Re: problem

Kim and I will do better.  
Thanks you

Michael Ross

On Jul 1=, 2017, at 5:48 AM, jeffrey E. <<mailto:jeevacation@gmail.com>> wrote:

michael. .

&nbsp; &nbs=; I am concerned that the courtyard lights , that are still not=done after one month and much of my personal time. is emblematic of a overa=l problem. ONE month ago. I asked for lights that light u= the whole courtyard as the others were removed. I told you I w=nted three types of FLOODLIGHTS and not spots .&nbs=; 1 you told me danny said home depot were ou=. . next day still not done. you told me danny had no tim= then 2 he put up small landscpate lights that didnt wor= I told you again I wanted to see three or four cho=ces so we can move foward. I did not. y=u told me ron ordered some.. I arrived and they were spotlight= and focused on only one tree telling me you forgot what i wanted ,&n=sp; NExt day, nothing happend you told me we didnt have a ladde= . I had to explain that we do , or get one. you to=d me we didnt . I arrive to find lights again not done.&n=sp; you tell me , well I told danny and when i saw it it w=s 415 . so again ONE momth and ten questions to me.=nbsp; NOTHING works. .

&nbsp; 2. the re=rigerator does not have properly prefpared snacks for guests ,&bsp; it has bins of fruit, 4 day old pita , days old baguette.=nbsp; a total disgrace. you told me you=were an executive chef , abut the guest fridge looks like=cafeteria in a bad public school

&n=sp; 3. Instead o= me having to ask Danny or others , re the competence of RON&nb=p; you should have asked them - you would have been told , as e=eryone else on the island - that he knew little about electric ,and was a building inspector not a mechanic. =

&nbs=; 4. I have had to ask about a swing , n=t a critical component . not that important . now aprox 1= times. . each time either i was told it was handled , on=order and only yesterday told it was being shpped FROM palm beach on t=e17th. also not true.

&bsp; 5.&n=sp; you told me that you help out , getting your hands dirty and i sh=uld ask dupson. I did , and he said no , you D= NOT< nor did anyone else , boat washing. etc.

&bsp; 6. not sure why you waited until the end of the day to ask=about dinner. ? requiring an addtioanl trip after 5 o=lock. . woudl have been easy to ask , as you should somet=me during the day, .

&n=sp; I expect . 1 the food is to be presented ,=in the fridge like you would a dinner. ask what people want.&nb=p; !!!

= 8 , Ana tells you not to spray , =the punchlist says not to spray , but you tell her its odorless= making an excuse for violating my strict rul=s and getting me sick

&n=sp; 9. the punch list , should be=returned with accurate and complete. information. . =nbsp; you filled in dates randomly , did not speak to the people actu=llly doing the job and just wrote sylvesters name in=without consultation with him. dates times etc.

10 &nb=p; you told me that people are going off and on the island , but you a=e not sure why, ?? you have been here for two=months. ? ? I ask for barge painting you tell me yo= dont know, but think its 2400 dolloars. . Ana and C=rlos both say they told you 9700 dollars and sub base. ???? &nb=p;

&n=sp;

&nb=p; &=bsp; I am hopeful , that you will do better. as you have promised.&nb=p; .

=div>

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&nb=p; please note

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JEE

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