
From: [REDACTED]
Sent: Saturday, February 19, 2011 11:47 PM
To: Je vacation
Cc: Rich Kahn
Subject: Hancock

Jeffrey,

I met with Michael just now, he informed me of the fuel deal you struck with him.

He was VERY nice, and apologized for disappointing me., He actually sounded sincere.,

He told me we would have the deal in writing before our departure, let's see if he produces the correct numbers for your review.,.

He also mention, without my prompting, adjusting the last two fuel invoices.,

Your negotiating made an impression on him, to say the least.

Thanks,

Larry

Sent via BlackBerry by AT&T

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