

Travel Arrangements for ZHU/WANDI  
KO/PENELOPE KIMBERLY HO YAN

American Express Travel Record Locator BCULQB

## Agent Details

American Express Travel Services  
Toll Free 1-866-901-1234  
When Overseas Call Collect 602-537-4000

## E-Ticket Number(s)

ZHU/W  
KO/PTicket MU 7817843881102-06JUL  
Ticket MU 7817843881103-06JUL

## Travel Details

Friday 08 Jul 16

## Other Information

CITIZENS OF ENGLAND MUST CARRY A VALID PASSPORT

## Flight Information

Airline Record Locator	ME9MCW
Airline	China Eastern Airlines
Flight	MU 502
Origin	Hong Kong, Hong Kong International
Destination	Shanghai, Pu Dong
Departing	12:50 PM
Arriving	03:25 PM
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 1
Class	N Economy Class
Seats	Unassigned

Assigned Seating Is Not Available On This Flight

<b>Confirmed</b>	
Estimated Time	2 Hrs 35 Mins
Equipment	Airbus Industrie A321
Meal	Lunch
Number of Stops	Non-stop
Baggage	2PC

## Flight Information

Airline Record Locator	ME9MCW	<b>Confirmed</b>	
Airline	China Eastern Airlines	Estimated Time	14 Hrs 45 Mins
Flight	MU 297	Equipment	Boeing 777-300
Origin	Shanghai, Pu Dong	Meal	Dinner
Destination	New York, John F Kennedy International	Number of Stops	Non-stop
Departing	07:30 PM	Baggage	2PC
Arriving	10:15 PM		
Departure Terminal	Terminal 1		
Arrival Terminal	Terminal 1		
Class	N Economy Class		
Seats	68K, 68L		

## Travel Details

Monday 25 Jul 16

## Flight Information

Airline Record Locator	ME9MCW	<b>Confirmed</b>	
Airline	China Eastern Airlines	Estimated Time	15 Hrs 25 Mins
Flight	MU 298	Equipment	Boeing 777-300
Origin	New York, John F Kennedy International	Meal	Lunch
Destination	Shanghai, Pu Dong	Number of Stops	Non-stop
Departing	01:45 AM	Baggage	2PC
Arriving	05:10 AM / 26 Jul 2016		
Departure Terminal	Terminal 1		
Arrival Terminal	Terminal 1		
Class	Q Economy Class		
Seats	43K, 43L		

## Travel Details

Tuesday 26 Jul 16

## Flight Information

Airline Record Locator	ME9MCW	<b>Confirmed</b>	
Airline	China Eastern Airlines	Estimated Time	2 Hrs 40 Mins
Flight	MU 723	Equipment	Airbus Industrie A321
Origin	Shanghai, Pu Dong	Meal	Dinner
Destination	Hong Kong, Hong Kong International	Number of Stops	Non-stop
Departing	06:50 PM	Baggage	2PC
Arriving	09:30 PM		
Departure Terminal	Terminal 1		
Arrival Terminal	Terminal 1		
Class	B Economy Class		
Seats	38J, 38K		

Thank You For Choosing American Express Travel Services

## Additional Messages

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT  
IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY  
PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY  
AS SCHEDULES MAY CHANGE  
24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS

72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS  
AIRPORT CHECK-IN REQUIREMENTS -  
90 MINUTES PRIOR FOR DOMESTIC FLIGHTS  
3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS  
PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC  
AIRPORT CHECK IN TIMES

## Travel Information

All services covered by this itinerary are subject to the terms and conditions specified by the travel suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any lodging, tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee, representative or agent of American Express Travel Related Services Company, Inc. and its parent, subsidiaries or affiliates (collectively, "Amex") has authority to vary the terms and conditions. Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable at check-out. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Optional travel insurance can be purchased at [www.allianz.com](http://www.allianz.com). Please note, if you make any changes in the future to your travel plans, please be sure to update the insurance provider.

### International Travel Documentation and Information:

Travelers desiring transportation across any international boundary are responsible for obtaining all necessary travel documents and complying with all government travel requirements. You must present all exit, entry and other documents required by law. Amex shall not be responsible to you for any loss or expense due to your failure to comply with such requirements. Travel Suppliers reserve the right to refuse carriage to any passenger who has not complied with applicable laws, regulations, orders, demands, or requirements or whose documents are not complete. It is your responsibility to research the travel documentation requirements applicable to your journey. Many countries require that your passport be valid for up to six (6) months from your date of entry or planned departure date from the foreign country. For U.S. passport holders, country-specific documentation and passport validity requirements are accessible at <http://travel.state.gov/content/passports/english/country.html>. Due to frequent changes, Amex cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on the foregoing website.

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Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit <https://myamextravel.com/static/conditions> for more information.

- **Airline Notice on Hazardous Materials**

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- **Intermediary Disclosure**

Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

### State-Specific Disclosures:

- **CALIFORNIA:** Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not cancelled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly reimbursed to the passenger. This provision does not apply where the seller of travel has remitted the payment from customer to another registered wholesale seller of travel or a carrier, without obtaining a refund and such other provider fails to provide the agreed-upon transportation or service. In this situation, the initial seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the customer payment, and if disbursed to a registered wholesaler of travel, proof of current registration of that wholesaler. This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was

registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with the TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to the passenger when required. The maximum amount that may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove the claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which a TCRF claim is filed. A claim form may be requested by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting the TCRF's website at [www.tcrfinfo.org](http://www.tcrfinfo.org).

- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.
- **HAWAII:** Please visit [http://cca.hawaii.gov/pvt/files/2013/06/consumer\\_rights.pdf](http://cca.hawaii.gov/pvt/files/2013/06/consumer_rights.pdf) for information on Hawaii consumer rights. The name and address of the financial institution which maintains our travel agency trust account is Bank of Hawaii, Waikiki Branch, 2222 Kalakaua Avenue, Honolulu, HI 96815. The name of the trust account is a Client Trust Account.

**California CST#1022318, Washington UBI#600-469-694, Iowa TA#669.**

