
From: [REDACTED]
Sent: Friday, November 22, 2013 9:21 PM
To: Jeffrey Epstein
Subject: Amex/AF

Unfortunately, this companion ticket comes with many rules that make it =mpossible to just change your ticket to first class and [REDACTED] to biz. I =ave typed all the rules for you below...AF can do absolutely nothing =ith this ticket, not even the special services people. The ticket was =ssued through Amex and can only be changed by the original issuing =gent, which is Amex. We also discovered that no partial refunds are =anted once travel has begun. If you both were to change to biz class =or tomorrow's flight, Amex could do that. The Amex agent, Lisa [REDACTED] is keeping this on her 'watch list'. If 2 seats become available =n 1st class on the 8:10am flight or the 2:10pm flight tomorrow, she =ill call me. I can also follow up...

1. Both passengers must travel together in the same class 2. Only the paying passenger receives miles 3. You must originate in the US 4. All Changes must be changed by the original issuing agent, which is =mex (AF has nothing to do with these companion tickets and are not even =ware of them) 5. Tickets are changeable, but both passenger must both change to the =ame flight and class and travel together on the same day (must hold the =xact same itinerary).

6. No partial refunds

```
=?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
  <key>date-last-viewed</key>
  <real>0.0</real>
  <key>date-received</key>
  <real>1385155274</real>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>gmail-label-ids</key>
  <array>
    <integer>5</integer>
    <integer>18</integer>
  </array>
  <key>original-mailbox</key>
  <string>imap://jeevacation@imap.gmail.com/%5BGmail%5D/All%20Mail</string>
  <key>remote-id</key>
  <string>364640</string>
</dict>
</plist>
```