
From: Lesley Groff <[REDACTED]>
Sent: Wednesday, June 26, 2013 5:26 PM
To: Epstein Jeffrey
Subject: Ticket on HOLD for [REDACTED] on TUES July 2
Attachments: Airmail.pdf; Untitled attachment 00129.htm

All direct flights to STT from NY are sold out on Sunday June 30 and Monday July 1. There were 2 seats available only on the direct flight on Tuesday July 2 for \$627.70 (non refundable) We were able to assign them seats, which is good because the airlines are overbooking flights around the holiday...the other tickets I have on hold for them with the connecting flight on Mon. July 1, the girls have seat assignments to Atlanta but were not given seat assignments from Atlanta to STT (which would potentially be scary)

Please advise which tickets we should purchase for [REDACTED] and [REDACTED] to the island. The connecting flight on Mon. July 1 or the direct flight on Tues. July 2...these tickets are on hold until tomorrow.

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Travel arrangements for [REDACTED] traveling on 07/02/2013
Date: June 26, 2013 1:17:45 PM EDT
To: [REDACTED]
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DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:
<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicy.s.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.
This reservation will not be ticketed or price guaranteed until ticketing

authorization is received. Please contact your travel office by 11:00 PM on July 01, or this entire reservation will automatically cancel.

Record Locator: [REDACTED]

Traveler: [REDACTED]

Traveler: [REDACTED]

Flight Information:

Reserved: AMERICAN AIRLINES 655

Class: economy

Seats: [REDACTED]

Departs: New York JFK, NY - JFK

Date: Jul 02, 2013 Time: 8:00 AM

Arrives: St Thomas, VIRGIN ISLANDS - STT

Date: Jul 02, 2013 Time: 12:00 PM

Airline Confirmation Numbers:

AMERICAN AIRLINES [REDACTED]

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

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