
From: Richard Kahn <[REDACTED]>
Sent: Tuesday, August 1, 2017 3:11 PM
To: jeffrey E.
Subject: Fwd: Repair report

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Begin forwarded message:

From: =/b>Daphne Wallace <dlbwallace@gmail.com>

Subject: =/b>Re: Repair =eport

Date: =/b>August 1, 2017 at 10:01:30 AM =DT

To: =/b>Bill Hague <boscoe53@hotmail.com>, Rich Kahn <richardkahn12@gmail.com>

Greetings =oscoe,

I have =opied Rich on your evaluation of the repair reports. As always, =thank you. Kind regards, Daphne

On Tue, =ug 1, 2017 at 8:59 AM, Bill Hague <boscoe53@hotmail.com> wrote:

All I see here is that =he model unit in these invoices, has had a major failure shortly before =r just after the first 1000 hours. Without any further =nformation, one can assume the following:

1. The failure was caused by operator error my misuse or =ushing it beyond its limits.
2. The unit suffered from inappropriate maintenance or poor =r no maintenance to cause a major failure.
3. The machine wasn't set up correctly at the factory
4. This may not be the first time it failed and it wasn't =epaired correctly the first time.

Why does it need a filter kit at over a thousand hours?? Did it have to =e destroyed to remove it indicating poor maintenance. ???

My biggest concern is the ominous warning by the service tech.

"All good at this time"

AT THIS TIME.....

Warning...

AND

I do NOT RECOMMEND this model unit for the island. =all me and I'll explain it verbally.

My last note alluded to the unnecessarily complex nature of =his unit.

If you can't fix the one you have now.....??????

What are you gonna do with this one when it stops???

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