
From: Richard Kahn <[REDACTED]
Sent: Tuesday, January 26, 2016 4:24 PM
To: jeffrey E.
Subject: Fwd: JEE cracked iPhone screen

any thoughts on how to proceed with your phone..
please advise
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington =venue 4th Floor
New York, NY 10022
[REDACTED]

Begin forwarded message:

From: =/b>james | personal genius <[REDACTED]
Subject: =/b>Re: JEE cracked =Phone screen

Date: January 25, 2016 at 8:10:55 AM EST

To: =/b>Richard Kahn <[REDACTED]

Is he on the 6 or the 6S? I don't recall =ffhand, I think the 6.

If he's on the 6, I'd recommend =pgrading to a new 6S, as it's a much better device.

If he's on a 6S, see if =hey can repair onsite, but the answer is probably no and we'll need to =ay a bit more to swap the whole device.

(The 6 they repair onsite, the 6S =robably not -- usually takes 6 months before they start carrying the =creen in stock, so instead of a screen replacement your getting a =efurbished phone).

Either way, the phone needs to be backed up before taking it =n. His laptop won't have enough free space for that, but any of the =Macs will.

He's not in town in this mess, is he??!!

James Ce
your Personal Genius

• Certified Support =rofessional 10.6

[REDACTED]
<http://personalgenius.us> <<http://personalgenius.us>>

On Jan 25, 2016, at 7:51 AM, Richard Kahn
wrote:

Repair, buy new phone or trade in for refurbished?
Please advise

From: =effrey Epstein <jeevacation@gmail.com <<mailto:jeevacation@gmail.com>>>
Date: Monday, January 25, =016 at 7:09 AM
To: [REDACTED] Richard Kahn <[REDACTED]>
Subject: Re: Reminder: =ort dinner Wed. Jan. 27th at 7:30pm his home

my iphone =creen is cracked . do they repair it onsite or should i =et a new one

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