
From: Richard Kahn <[REDACTED]>
Sent: Tuesday, January 26, 2016 4:24 PM
To: jeffrey E.
Subject: Fwd: JEE cracked iPhone screen

any thoughts on how to proceed with your phone..
please advise
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

Begin forwarded message:

From: James | personal genius <[REDACTED]>
Subject: Re: JEE cracked iPhone screen
Date: January 25, 2016 at 8:10:55 AM EST
To: Richard Kahn <[REDACTED]>

Is he on the 6 or the 6S? I don't recall offhand, I think the 6.

If he's on the 6, I'd recommend upgrading to a new 6S, as it's a much better device.

If he's on a 6S, see if they can repair onsite, but the answer is probably no and we'll need to pay a bit more to swap the whole device.

(The 6 they repair onsite, the 6S probably not -- usually takes 6 months before they start carrying the screen in stock, so instead of a screen replacement your getting a refurbished phone).

Either way, the phone needs to be backed up before taking it in. His laptop won't have enough free space for that, but any of the Macs will.

He's not in town in this mess, is he??!!

James Ce
your Personal Genius

• Certified Support Professional 10.6

[REDACTED]
<http://personalgenius.us> <<http://personalgenius.us/>>

On Jan 25, 2016, at 7:51 AM, Richard Kahn
wrote: [REDACTED]

Repair, buy new phone or trade in for refurbished?
Please advise

From: Jeffrey Epstein <jeevacation@gmail.com <<mailto:jeevacation@gmail.com>> >
Date: Monday, January 25, 2016 at 7:09 AM
To: [REDACTED], Richard Kahn <[REDACTED]>
Subject: Re: Reminder: Port dinner Wed. Jan. 27th at 7:30pm his home

my iphone screen is cracked . do they repair it onsite or should i get a new one

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