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**From:** Lesley Groff [REDACTED] >  
**Sent:** Thursday, August 22, 2013 4:53 PM  
**To:** Epstein Jeffrey  
**Subject:** Ticket on HOLD for [REDACTED]  
**Attachments:** Airmail.pdf; Untitled attachment 00143.htm

Below =icket on hold for [REDACTED]...there was only ONE seat left in coach on this =light...I am holding a 1st class seat for [REDACTED] (on another record =ocator..will send that next) The Refundable Coach ticket =s \$637.70 The refundable first class seat is =932.70.

OK to confirm both tickets?? (They can =ight over who gets to actually sit in first!)

Begin =orwarded message:

From: "American Express =ravel" <AmericanExpressTravel@t=ondent.com>  
Subject: Travel arrangements for [REDACTED] =raveling on 08/26/2013  
Date: August 22, 2013 12:45:48 PM EDT  
To: [REDACTED]  
</=iv>

DO NOT REPLY TO THIS EMAIL. This message was =ent from a notification only address that cannot accept incoming =essages. If you have any questions, please contact Centurion =ravel Service at 1-877-877-0987.

Your travel arrangements are =utlined below in the email. Please refer to attached PDF =ttachment and itinerary for more details regarding your travel =rrangements. Your Centurion Travel Service travel plans have been =osted to a secure website. Please click on the link to view your =rip details:  
<https://w=w.aeairweb.com/Mytravelarrangements/index.jsp>

If airline =ickets are purchased for this itinerary:  
Airline Baggage Fee/Rules =ay apply and can be accessed by visiting:  
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicis.jsp>

First time user? Refer to instructions =hen accessing the above website. Enter your email address and temporary =assword to gain access to the website. You will receive your temporary =assword in a separate email.

THIS ITINERARY IS A =ESERVATION ONLY.  
This reservation will not be ticketed or =rice guaranteed until ticketing authorization is =eceived. Please contact your travel office by 09:40 AM on August 26, =nbsp; or this entire reservation will automatically =ancel.

Record Locator: [REDACTED]  
Traveler: [REDACTED]

Flight Information:

Reserved: AMERICAN AIRLINES 404  
Class: Economy  
Seats: [REDACTED]  
Departs: St Thomas, VIRGIN ISLANDS - STT  
Date: Aug 26, 2013 Time: 1:10 PM  
Arrives: New York JFK, NY - JFK  
Date: Aug 26, 2013 Time: 5:40 PM

Airline Confirmation Numbers:

AMERICAN AIRLINES [REDACTED]

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific

itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

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