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**From:** Google Checkout <noreply@checkout.google.com>  
**Sent:** Monday, April 2, 2012 4:19 PM  
**To:** jeevacation@gmail.com  
**Subject:** Google \$20.00 - Your order is on hold: Please update your credit card

<[https://checkout.google.com/img/checkout\\_logo\\_sm.png](https://checkout.google.com/img/checkout_logo_sm.png)>  
Purchased from:  
Google  
=<http://www.google.com/accounts/ManageStorage> <<http://www.google.com/accounts/ManageStorage>>

=/td>  
Hello j epsteein,

Your Google Order #942235507816253 with Google is currently on hold. An attempt to charge your AMEX xxx-2003 for \$20.00 on Apr 2 failed. This may have occurred because of insufficient funds, or as a precautionary measure against fraud. You may see authorizations on your billing statement for a declined charge. Occasionally, the authorization for a charge may be approved, but the actual charge for the order declined. Contact the customer service department for AMEX xxx-2003 for help with resolving this payment issue.

If you'd still like to receive this order make sure to update your payment information in your Google Checkout account, rather than placing a new order. If you place a new order with updated payment information, any pending orders will resume automatically. If valid payment information isn't provided within 7 days, the order will be cancelled. Update your payment information at <https://checkout.google.com/updateCreditCard>

Once you've updated your payment information, you can verify that your order is processing by reviewing your receipt at <https://checkout.google.com/updateCreditCard> <https://checkout.google.com/view/receipt?t=942235507816253> <https://checkout.google.com/view/receipt?t=942235507816253>

Order date: Apr 2, 2012 9:18 AM PDT  
Google order number: 942235507816253  
Qty Item Price  
Digital delivery 1 Google storage - 80 GB shared storage plan for jeevacation@gmail.com \$20.00  
Total: \$20.00  
(includes Tax (NY) \$0.00)

More information:

Instructions for updating your payment information  
<[https://support.google.com/wallet/bin/answer.py?answer=29072&hl=en\\_US](https://support.google.com/wallet/bin/answer.py?answer=29072&hl=en_US)>

Need help? Visit the Google Checkout help center <[https://support.google.com/wallet?hl=en\\_US](https://support.google.com/wallet?hl=en_US)> . Please do not reply to this message.

