

**To:** jeevacation@gmail.com[jeevacation@gmail.com]  
**From:** WhatsApp Automated Support  
**Sent:** Sat 12/4/2010 2:51:54 PM  
**Subject:** WhatsApp support note

Hi there,

Sorry you are having problems -- SMS delivery can be very unreliable at times. We offer two possible ways for you to retrieve your code. Please read these instructions carefully:

1. Please call [REDACTED] from the phone number you are trying to sign up with. Our automated system will read you back your code.

= OR =

2. Another way you can complete verification of your number is by sending SMS to [REDACTED] from the mobile number you tried to register with for WhatsApp and type your email address ONLY inside of the SMS message. For example, your sms message should consist only of jeevacation@gmail.com. (Our automated system will send you the code via email once we get your SMS.) To make it simple for you, if you are reading this on the iPhone, just tap on [REDACTED].

If you don't get the code in 12 hours, be sure to check your Spam folder first and let us know if there is still no email.