

To: Jeevacation[jeevacation@gmail.com]
Cc: [REDACTED]
From: Lesley Gron
Sent: Mon 11/1/2010 3:57:39 PM
Subject: Open Skies flight

I tried to upgrade [REDACTED] to a bed seat, but they are sold out. I was told you should double check at the gate...it is possible someone could cancel or not show and she may upgrade.

Because all the bed seats are taken, I cannot change your seat to the first row, window. But once again, check at the gate, you may be able to change this as well.