

To: Bella Klein[REDACTED]
Cc: jeevacation@gmail.com[jeevacation@gmail.com]
From: brice gordon
Sent: Wed 11/24/2010 8:54:34 PM
Subject: Fwd: Zorro Ranch

Good Afternoon Bella

As requested E Mail traffic with Time Warner. Once we have a response we will forward

Warmest regards

Karen

----- Forwarded message -----

From: brice gordon [REDACTED]
Date: Wed, Nov 24, 2010 at 10:02 AM
Subject: Re: Zorro Ranch
To: LSJ <[REDACTED]>

resending

On Thu, Nov 18, 2010 at 2:07 PM, brice gordon [REDACTED] wrote:

thx

would you be able to package data (T1) into that, and what would be the monthly cost be

On Thu, Nov 18, 2010 at 2:02 PM, brice gordon [REDACTED] wrote:

fyi

----- Forwarded message -----

From: Rimbert, Charlene [REDACTED]
Date: Wed, Nov 17, 2010 at 5:31 PM
Subject: RE: Zorro Ranch
To: [REDACTED]

oppppsss..here it is.

From: [REDACTED]
Sent: Wednesday, November 17, 2010 1:58 PM
To: Rimbert, Charlene
Subject: Re: Zorro Ranch

Hi there

Missing the quote

Regards Brice

Sent from my iPhone

On Nov 15, 2010, at 5:29 PM, "Rimbert, Charlene" <[REDACTED]>
wrote:

Hello Brice,
We can reduce the number of Business Lines you have with us but it would have to be a minimum of 16 lines. I have attached a quote to support the 16 Lines and the features that you currently have with us.

Currently you are paying \$817.88 for these 23 lines excluding the features, Long Distance and taxes.

Please let me know if you have any questions or concerns.

Thank you, Char

From: brice gordon [mailto:[REDACTED]]
Sent: Monday, November 15, 2010 12:19 PM
To: Rimbert, Charlene
Subject: Re: FW: Zorro Ranch

any update on our pricing request

On Wed, Nov 10, 2010 at 4:55 PM, Rimbert, Charlene
<[REDACTED]> wrote:

Good Afternoon Brice,
My name is Char Rimbert and I am your assigned Account Representative. Rick has forwarded me a handful of emails he has received from you and from Richard. I will be working on getting you an answer to your emails and will get back to you ASAP.
In the meantime, if you need anything else please feel free to contact me.

Thank you, Char

Charlene Rimbert
Account Executive
5411 Jefferson Blvd NE Ste 200
Albuquerque, NM 87109
T 505.262.7552
[REDACTED]

From: Courville, Rick
Sent: Tuesday, November 09, 2010 4:24 PM
To: Rimbert, Charlene

Cc: Rodgers, Eric; Morrell, Steven
Subject: FW: Zorro Ranch

Hey Char,

This is email 1 of 2, these folks are yours. I forwarded these two emails to Eric to see if we could do what they're asking, and I also pulled their info (attached). Please respond to him so he knows Zorro Ranch is your customer. Also, Brice Gordon's (copied below) email address is

[REDACTED]

Let me know if I can do anything else to help.

Rick

From: Richard Boltz [REDACTED]
Sent: Tuesday, November 09, 2010 12:36 PM
To: Courville, Rick
Cc: 'brice.gordon'; 'Paul Rael'
Subject: Zorro Ranch

Rick,

Zorro Ranch near Stanley currently has a data T-1 and a Voice T-1 delivered to Sandia Crest, NM where we deliver services via microwave to Zorro Ranch. They currently have 23 voice lines and would like to reduce this number if possible to 12 voice lines. Could you please let us know what services are possible and the cost change so that we can get the system planner started for the changes to the switch. Brice Gordon on the email is the main POC for this information if you need to contact him the email address will work. I look forward to hearing from you soon.

Thanks,

Richard L. Boltz

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<Business Line Quote 11-15-10.xls>

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