

To: jeevacation@gmail.com[jeevacation@gmail.com]
From: Google Checkout
Sent: Thur 3/25/2010 4:08:46 PM
Subject: Google \$20.00 - Your order is on hold: Please update your credit card

Purchased from:
Google
<http://www.google.com/accounts/ManageStorage>

Hello [REDACTED],

Your Google Order [REDACTED] with Google is currently on hold. An attempt to charge your VISA [REDACTED] for \$20.00 on Mar 25 failed. This may have occurred because of insufficient funds, or as a precautionary measure against fraud. You may see authorizations on your billing statement for a declined charge. Occasionally, the authorization for a charge may be approved, but the actual charge for the order declined. Contact the customer service department for VISA [REDACTED] for help with resolving this payment issue.

If you'd still like to receive this order make sure to update your payment information in your Google Checkout account, rather than placing a new order. If you place a new order with updated payment information, any pending orders will resume automatically. If valid payment information isn't provided within 7 days, the order will be cancelled. **Update your payment information at**

<https://checkout.google.com/updateCreditCard>

Once you've updated your payment information, you can verify that your order is processing by reviewing your receipt at [REDACTED]

| Order date: Mar 25, 2010 9:08 AM PDT | | | |
|--------------------------------------|-----|--|---------|
| Google order number: [REDACTED] | | | |
| Shipping Status | Qty | Item | Price |
| Digital delivery | 1 | Google storage - 80 GB shared storage plan for jeevacation@gmail.com | \$20.00 |
| | | Total: \$20.00 | |
| | | (includes Tax (FL) \$0.00) | |

More information:

[Tips for troubleshooting payment declines](#)

[Instructions for updating your payment information](#)

Need help? Visit the [Google Checkout help center](#). Please do not reply to this message.

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