

**To:** Jeffrey Epstein[jeevacation@gmail.com]  
**From:** story cowles  
**Sent:** Wed 3/31/2010 11:08:58 PM  
**Subject:** Re:

For some reason it freezes occasionally and you need to shut down the web browser and start again:

Try opening Safari, then go to <http://www.ufc.com/live/> (wait 10 seconds for page to load)

Click on "login" (below Live Chat) on top right

User name: [REDACTED]

Password: [REDACTED]

Click "My Library" (4 tabs to the left of "login")

Click play.

\*This should work\*

Let me know if it does not so I can call customer service.

--- On **Wed, 3/31/10**, Jeffrey Epstein <jeevacation@gmail.com> wrote:

From: Jeffrey Epstein <jeevacation@gmail.com>

Subject:

To: "Story Cowles" [REDACTED]

Date: Wednesday, March 31, 2010, 6:00 PM

the fight cut out again it says contact customer service

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