

**To:** Jeffrey Epstein[jeevacation@gmail.com]  
**From:** story cowles  
**Sent:** Thur 12/31/2009 3:13:00 PM  
**Subject:** Explanation for deposit on pool tile

This is what Steve Hackl from Hackl pool wrote about the deposit on the pool tile:  
*Good morning sir the issue we are experiencing is that the water from the outside of the pool is bleeding through the pools decking and coming through above the pools tile underneath the pools coping I do agree it is getting progressively worse as time goes on. As the water moves it deposits these minerals you are seeing we have been fighting this battle from day one I am sorry you had to write this letter to inform me of these calcium deposits. Could I coordinate a meeting with the decking installer Ballace marble and yourself at the beginning of next week so we may discuss how to properly approach this issue. I will wait on a response from you before scheduling any thing with Ballace as I am aware of Mr. Epstein's scheduling criteria.*

*Steve Hackl*

I can arrange this meeting or make sure it is cleaned on a regular basis?