

**To:** [REDACTED] JE Jail[jeevacation@gmail.com]  
**From:** N E M  
**Sent:** Tue 6/23/2009 9:01:32 PM  
**Subject:** Re: Re:

I spoke to the customer service and they explained to me that your sheets are a 300 tc but some sales people try to say its 600 because the thread itself is twisted-doubled ( 2-ply). It is not a typo ! JE and I just talked yesterday about what a clever scam that is. The 1000 Splendour style that I found is a real single ply 1000 thread count...

--- On Tue, 6/23/09, [REDACTED] wrote:

**From:** [REDACTED]  
**Subject:** Re: Re:  
**To:** [REDACTED]  
**Date:** Tuesday, June 23, 2009, 4:44 PM

Because the price seemed alot higher than when I've ordered them in the past and that's what he's always used; the Trilogy or the Hampton Court. I called the lady at the Madison store in NYC, Zaly, who GM always ordered from. She said the Trilogy and Hampton are 600 thread count; it's a typo online and that she gives Jeffrey 10% off his orders and doesn't charge tax. JE said he's happy with what he's always used, so I think it makes sense to stick with that plus its a huge difference in price.

On Jun 23, 2009, at 4:24 PM, [REDACTED] wrote:

> Ordering the best ones not lower thread count. 300 is pretty low. Splendour is 1000tc and that's what he wants. Its only for him not the guest rooms. Why are you asking?

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> -----Original Message-----

> From: Sarah new email

> To: [REDACTED] [REDACTED]

> Sent: Jun 23, 2009 3:36 PM

> Subject:

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> quick question..

> wondering how you came up with 12,000 for 6 sets of sheets? We always

> order the Trilogy or Hampton Court design. A King set of the Trilogy

> costs \$750 with 4 pillow cases and the Hampton court is \$1375..

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> Sent via BlackBerry by AT&T

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