Let me know if it makes a difference. I think the Little Snitch program may be helpful. Would definitely recommend that and the ClamXAV if there isn't an improvement after reboot.

WM

**From:** Jeffrey Epstein [mailto:jeevacation@gmail.com]
**Sent:** Monday, August 24, 2009 12:06 PM
**To:** William Murphy
**Subject:** Re:

the keyboards are hard wired i'll try to re boot

On Mon, Aug 24, 2009 at 10:59 AM, William Murphy ████████████████████████ wrote:

There are a few posts on the internet where users cited behavior similar to your experience with keyboard content being delayed in its appearance in a all applications. The suggestions given were replacing batteries in wireless keyboards and mice (one user uses rechargeable Energizer batteries that recharge in 15 minutes.) The second suggestion was to reboot computers that may have been on for an extended period of time. The thought here is, if there are multiple applications running, memory consumed may not have been relinquished and rebooting would give us that tabula rasa.

If you are interested, the threads with this information can be found here:
http://discussions.apple.com/thread.jspa?messageID=9939619

and here:

http://discussions.apple.com/thread.jspa?threadID=1009863

I did manage to find several very informative articles regarding malware on Macs. Symantec Norton Antivirus for Macintosh (http://www.symantec.com/norton/macintosh/antivirus) is regularly recommended. As an alternative, there is a Mac-centric version of ClamAV (respected Linux Anti-virus solution) that can be found at http://www.clamxav.com/.

Finally, there is an application that you can install on the Mac to alert you to applications making connections to internet addresses. This would be helpful in discovering rogue-ware that may be logging keystrokes. The application is called 'Little Snitch' and can be found here: http://www.obdev.at/products/littlesnitch/index.html.

I have also emailed Story for the contact information of his Mac specialist. I am awaiting his reply and will contact that individual for a visit once that information is received.

Please let me know if you need assistance with any of these steps.

WM

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**From:** Jeffrey Epstein [mailto:jeevacation@gmail.com]
**Sent:** Monday, August 24, 2009 7:16 AM
**To:** William Murphy
**Subject:**

call me this morning ████████████
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