
From: Jermain [REDACTED]
Sent: Monday, August 1, 2016 7:10 PM
To: ann rodriquez; Jeffrey Epstein
Cc: Rich Kahn; 'Cecile de Jongh'
Subject: Update: Internet link
Attachments: Untitled attachment 00199.eml (633 bytes)

Good day =ll

Choice was able to remove and repair the Dragonwave radio at the Bovoni tower. The damage was minor and the important components were intact and fully functional. Choice made the minor repairs and reinstalled the radio and the Choice internet link is restored.

Allister, who works closely with Hector recommends 1 or 2 spare dragonwaves to be on standby.

FYI:

In addition, I continued to investigate the repair policy with Chris from FutureTech (our Dragonwave vendor). He stated that the warranty on the Dragonwave radios do not cover lightening strikes.

But the protocol for repairs is:

- * Securely pack the dragonwave and address the package directly to Dragonwave:
 - o DRAGONWAVE INC. 600-411 LEGGET DRIVE OTTAWA, ONTARIO CANADA, K2K 6C9
- * once the radio is received and diagnosed by Dragonwave they will provide a repair cost (if it is not covered under the warranty). At that point it takes up to 30 days for the radio to be repaired and sent back.

Regards

Jruan

-----Original message-----

From: Jermaine Ruan [REDACTED]
Sent: Sunday, July 31, 2016 6:24 PM
To: Rodriquez Ann; E. jeffrey
Cc: Kahn Richard; de Jongh Cecile
Subject: Internet link

Good evening =ll

Please be advised that lightening struck the bovoni tower damaging 6 radios including ours to little St James. We are currently only running on the main fiber.

Choice will remove the radio from the tower when it is safe and bring it to us for repairs.

Regards =/FONT>

Juan

Sent from my iPhone <<...>>