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**From:** jeffrey E. <jeevacation@gmail.com>  
**Sent:** Friday, March 18, 2016 1:30 AM  
**To:** Heil, James  
**Subject:** Re:

he said the passengers were " not processed" ? ?=br>

On Thu,=Mar 17, 2016 at 3:48 PM, Heil, James <[REDACTED]=/span> wrote:

Good afternoon.

I'm not sure wha= happened but the APIS page would not be affected by anything in STT. =A0

If they are threatening =o fine the pilot for not filing, the pilot can present the conformation nu=ber received when he did the electronic notification and that should solve=that problem.

I am showing your precle=rance from STT in the system so I am not sure exactly what he was referrin= to.

I will try to reach out =o the supervisor up there and see if I can find out what was missing from =he STT end.

I'll follow up w=th you when soon.

I apologize that you are=experiencing these issues again. </=>

James Heil</=>

Supervisory CBPO

Professionalism Service Manager

St. Thomas, VI

From: jeffrey E. [mailto:jeevacation@gmail.com]

Sent: Thursday, March 17, 2016 6:02 AM

To: Heil, James

Subject:

hi, just thought I should let you know,= yesterday flying my 727 908 JE and preclearing i= st thomas. Upon arrival in Newark , =AO Supervisor Donnigan . had my passneger taken to immigration . =AO they said there was a computer problem from st thomas. One off the passengers . a woma= with an asylum application pending, work authorization and a social=security card, was asked for her passport and in it giv=n a B 2 tourist visa. . The other passenger was stamped =AOin as well , though they did not change her departure date. =only the week before , this time on our way to Teterboro . the =ilot receieved an emergency call from his wife that said , the Aepis form =as not transimitted and that Customs was going to fine the pilot. After much talk on the satelite phone from the cockpit , =AOagain they said it was some " glitch " with St thomas. =C2 .----thought you should know, hope you are well

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please no=e

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JEE

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