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**From:** Jermaine Ruan <[REDACTED]>  
**Sent:** Monday, March 14, 2016 5:45 PM  
**To:** jeevacation@gmail.com  
**Cc:** [REDACTED]  
**Subject:** Innovative phone status

Good day boss

Innovative reported that they are still working on it the situation estimate= time 3 to 5hrs.

I will continue to update you.

Regards  
Jruan

Good day boss

Innovative is currently having trouble with the Red hook routing center (nod=) all businesses with any T1 services are currently down. This includes the=voice T1 that supplies Lsj and gsj with phone service.

Innovative have dispatch their repair crew, and I am currently tracking thei= progress.

My apologies, apparently my first email did not get through to you earlier.

Regards  
Jruan

Sent from my iPhone=?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">

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<plist version=.0">
<dict>
  <key>conversation-id</key>
  <integer>86366</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
  <key>date-received</key>
  <integer>1457977514</integer>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>gmail-label-ids</key>
  <array>
    <integer>6</integer>
    <integer>2</integer>
  </array>
  <key>remote-id</key>
  <string>595130</string>
</dict>
</plist>
```