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**From:** Jermaine Ruan <jermaine.ruan@gmail.com>  
**Sent:** Monday, March 14, 2016 7:51 PM  
**To:** ieevacation@gmail.com  
**Cc:** [REDACTED]  
**Subject:** Innovative phone status

Good day boss

The phone are back online. Innovative will monitor for stability for 6 hrs.

Regards  
Jruan  
Good day boss  
Innovative is requesting we reboot our phones. I am on my way to do so now.

Regards  
Jruan

Good day boss

Innovative reported that they are still working on it the situation estimate= time 3 to 5hrs.

I will continue to update you.

Regards  
Jruan

Good day boss

Innovative is currently having trouble with the Red hook routing center (nod=) all businesses with any T1 services are currently down. This includes the=voice T1 that supplies Lsj and gsj with phone service.

Innovative have dispatch their repair crew, and I am currently tracking thei= progress.

My apologies, apparently my first email did not get through to you earlier.

Regards  
Jruan

Sent from my iPhone=?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"  
"http://www.apple.com/DTDs/PropertyList-1.0.dtd">  
<plist version=.0">  
<dict>  
    <key>conversation-id</key>  
    <integer>86385</integer>  
    <key>date-last-viewed</key>  
    <integer>0</integer>  
    <key>date-received</key>

```
<integer>1457985096</integer>
<key>flags</key>
<integer>8590195713</integer>
<key>gmail-label-ids</key>
<array>
  <integer>6</integer>
  <integer>2</integer>
</array>
<key>remote-id</key>
<string>595193</string>
</dict>
</plist>
```