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**From:** [REDACTED] >  
**Sent:** Monday, January 25, 2016 9:12 PM  
**To:** Jeffrey  
**Subject:** James laptop

Dear Jeffrey, may I ask James to have a look at my laptop, I think it has a v=rus and needs a clean up, it's slow and cursor is just circling and it's ne= so shouldn't be happening. My wifi is also very slow, I think something mu=t be wrong with it.

Sent from my iPhone=?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"  
"http://www.apple.com/DTDs/PropertyList-1.0.dtd">  
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    <string>582025</string>  
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