
From: Ann Rodriguez <[REDACTED]>
Sent: Sunday, September 20, 2015 4:47 PM
To: Jermaine Ruan
Cc: Cecile de Jongh; Jeanne Brennan
Subject: Re: FYI Terrence internet

I'm confused,
If you look at past history this was happening way before the carpenters worked on the roof.
=br>
What system is he using and why can't we buy the system to check it our self?

Ann R.

On Sep 20, 2015, at 11:59 AM, Jermaine Ruan <[REDACTED]> <mailto:[REDACTED]> wrote:

Once the power is cycled on the device. It provides an opening for Terrence to login from the tower to control it.

The device that was damaged when they fix the roof no longer regulates itself. Terrence has to regulate the device's frequency power himself. (Set too high Lsj will lose the Internet also=too low give the same results.

I hope I am painting an accurate picture and not making more confusing

Jruan

Sent from my iPhone

On Sep 20, 2015, at 11:15 AM, Cecile de Jongh <[REDACTED]> wrote:

Good morning Jermaine,

I don't understand Jermaine. Are you=saying that the problem was at gym module and Terrence's remote login access? So once Anna "power cycled" the module everything came back online?

With warm regards,

Cecile

Sent from my iPhone and misspellings courtesy of iPhone.

On Sep 20, 2015, at 10:11 AM, Jermaine Ruan <[REDACTED]> wrote:=br>

Good day Cecile

Just a FY=

Lsj went down Terrence fix it.

<=iv>Problem was at gym module Terrence remote login once Anna power cycle th= module. Internet is back online

Regards

Jruan

Sent from my iPhone

Begin forwarded m=ssage:

From: Ann Rodriqu=z <annrodriguez@yahoo.com <mailto:annrodriguez@yahoo.com> &=t;
Date: September 20, 2015 at 7:46:54 AM AST
To: "jeff=ey E." <jeevacation@gmail.com</=>>
Cc: Jermaine Ruan <<mailto:jeevacation@gmail.com> jermaine.ruan@gmail.com
<mailto:jermaine.ruan@gmail=com>
Subject: Re:

<=div>

I just spoke to Terrance h= said that he's going to check the STT tower and if that doesn't work he's c=ming over on the next boat to check the Gym roof.

Ann R.

On Sep 20, 2015, at 7:41 AM, jeffrey E. &=t;jeevacation@gmail.com
<mailto:jeevacation@gmail.com> > wr=te:

No internet I'm in kitchen&=bsp;

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&n=sp; please note

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