
From: Ann Rodriguez <[REDACTED]>
Sent: Sunday, September 20, 2015 4:47 PM
To: Jermaine Ruan
Cc: Cecile de Jongh; Jeanne Brennan
Subject: Re: FYI Terrence internet

I'm confused,
If you look at past history this was happening way before t=e carpenters worked on the roof.
=br>
What system is he using and why can=t we buy the system to check it our self?

Ann R.

On Sep 20, 2015, at 11:59 AM, Jermaine Ruan <[REDACTED]> <mailto:[REDACTED]> >
>=wrote:

Once the power is cycl= on the device. It provides an opening for Terrence to login from stt tower=to control it.

The device that was damaged when th=y fix the roof no longer regulates itself. Terrence has to regulate the dev=ce's frequency power himself. (Set too high Lsj will lose the Internet also=too low give the same results.

I hope I am paintin= an accurate picture and not making more confusing

Jruan

Sent from my iP=one

On Sep 20, 2015, at 11:15 AM, Cecile de Jongh <[REDACTED]> wrote:

Good morning Jermaine,

I don't understand Jermaine. Are you=saying that the p=oblem was at gym module and Terrence's remote login access? So once A=na "power cycled" the module everything came back online?

Wit= warm regards,

Cecile

Sent from my iPhone and misspellings courtesy of iPhon=.

On Sep 20, 2015, at 10:11 AM, Jermaine Ruan <[REDACTED]> wrote:=br>

Good day Cecile

Just a FYI

Lsj went down Terrence fix it.

Problem was at gym module Terrence remote login once Anna power cycle the module. Internet is back online

Regards

Jruan

Sent from my iPhone

Begin forwarded message:

From: Ann Rodriquez <annrodriquez@yahoo.com <mailto:annrodriquez@yahoo.com> &t;
Date: September 20, 2015 at 7:46:54 AM AST
To: "Jeffrey E." <jeevacation@gmail.com</=>>
Cc: Jermaine Ruan <<mailto:jeevacation@gmail.com> jermaine.ruan@gmail.com
<mailto:jermaine.ruan@gmail.com> >
Subject: Re:

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I just spoke to Terrance he said that he's going to check the STT tower and if that doesn't work he's coming over on the next boat to check the Gym roof.

Ann R.

On Sep 20, 2015, at 7:41 AM, Jeffrey E. &t;jeevacation@gmail.com
<mailto:jeevacation@gmail.com> > wrote:

No internet I'm in kitchen&=bsp;

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&n=sp; please note

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