
From: jeffrey E. <jeevacation@gmail.com>
Sent: Tuesday, September 1, 2015 1:24 PM
To: Cecile de Jongh
Subject: Re: LSJ

especailly that he is getting a monthly fee. it is o=tragious that he attempts to make up prices.

On Tue, Sep 1, 2015 at 8:09 AM, Cecil= de Jongh <[REDACTED]> wrote:

Will do.

With warm re=ards,

Cecile

Sent=from my iPhone and misspellings courtesy of iPhone.

On=Sep 1, 2015, at 6:22 AM, jeffrey E. <jeevacation@gmail.com <mailto:jeevacation@gmai=.com> > wrote:

=div>

have cecile bring him into the office for a ver= serious talk. this is wrong

On Tue, Sep 1, 2015 at 5:50 AM, Richard Kah= <richardkahn12@gmail.com <mailto:ri[REDACTED]> wrote:

Terrence is clearly playing games w=th his pricing.

<http://www.ruckussecurity.com/ZoneFlex-7731.asp> <<http://www.ruckussecurity.com/ZoneFlex-7731.asp>>

Please advise

Thank you=C2♦

Richard Kahn
HBRK Associates Inc.

[REDACTED]

Begin forwarded message:

<=iv>From: Terrence Rabsatt [REDACTED]

Date: August 31, 2015 at 10:32:47 PM EDT

To: Richard Kahn <[REDACTED]>

Subject: Re: LSJ

Hi Rich, Go to Ruckussecurity.com <<http://Ruckussecurity.com>> they are a Bigdog dealer like myself. Firmware prices is dependent on what you need the radio to do=

You can always find products online for a cheaper price, but warranty, support and upgrades become a issue because you didn't buy it from a authorized dealer. I'm not going to go back and forth on this Rich. If you want to purchase one and have me just install and configure it. I will do that, but I won't support it and if it gives problems and I have to go out. That won't be included in my service fee.

Regards,
Terrence Rabsatt

Sent from my iPad

On Aug 31, 2015, at 10:01 PM, Richard Kahn <[REDACTED]>

> wrote:

Is that the unit we currently have 8 of on lsj? What is cost of firmware and premium support?

Sent from my iPhone

On Aug 31, 2015, at 9:59 PM, Terrence Rabsatt <tscomp302@gmail.com> wrote:

Yes we are using Ruckus, and that is the basic unit correct. Once again you have to add the premium support and upgrade the firmware. If you have any other questions feel free to contact me.

Regards,
Terrence Rabsatt

Sent from my iPad

On Aug 31, 2015, at 9:46 PM, Richard Kahn <[REDACTED]>

> wrote:

Is this unit you will purchase?

=div>

<<https://www.google.com/webhp?sourceid=chrome-instant∓ion=1&espv=2&ie=UTF-8#q=ruckus%207731>>

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⚡=A0 please note

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