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**From:** jeffrey E. <jeevacation@gmail.com>  
**Sent:** Tuesday, September 1, 2015 1:24 PM  
**To:** Cecile de Jongh  
**Subject:** Re: LSJ

especailly that he is getting a monthly fee. it is o=tragious that he attempts to make up prices.

On Tue, Sep 1, 2015 at 8:09 AM, Cecil= de Jongh <  
wrote:

Will do.

With warm re=ards,

Cecile

Sent=from my iPhone and misspellings courtesy of iPhone.

On=Sep 1, 2015, at 6:22 AM, jeffrey E. <jeevacation@gmail.com <mailto:jeevacation@gmai=.com>> wrote:

=div>

have cecile bring him into the office for a ver= serious talk. this is wrong

On Tue, Sep 1, 2015 at 5:50 AM, Richard Kah= <richardkahn12@gmail.com <mailto:ri

wrote:

Terrence is clearly playing games w=th his pricing.

<http://www.ruckussecurit=.com/ZoneFlex-7731.asp> <http://www.rucku=security.com/ZoneFlex-7731.asp>

Please advise

Thank you=C2◆

Richard Kahn  
HBRK Associates Inc.

Begin forwarded message:

<=iv>From: Terrence Rabsatt

Date: August 31, 2015 at 10:32:47 PM EDT

To: Richard Kahn <[REDACTED]>

Subject: Re: LSJ

Hi Rich, Go to Ruckussecurity.com <<http://Ruckussecurity.com>> they are a Bigdog dealer like =yself. Firmware prices is dependent on what you need the radio to do=

You can always find products online for a cheaper price, but wa=ranty, support and upgrades become a issue because you didn't buy it f=om a authorized dealer. I'm not going to go back and forth on th=s Rich. If you want to purchase one and have me just install and con=igure it. I will do that, but I won't support it and if it gives=problems and I have to go out. That won't be included in my serv=ce fee.

Regards,  
Terrence =absatt

Sent from my iPad

On Aug 31, 2015, at 10:01 PM, Richard Kahn <[REDACTED]> wrote:

Is that the unit we currently have 8 of on lsj? W=at is cost of firmware and premium support?

Sent from my iPho=e

On Aug 31, 2015, at 9:59 PM, Terrence Rabsatt <[tscomp302@gmail.com](mailto:tscomp302@gmail.com)>; wrote:

Yes we are using=Ruckus, and that is the basic unit correct. Once again you have to a=d the premium support and upgrade the firmware. If you have any othe= questions feel free to contact me.

Regards,  
Terrence Rabsatt

Sent from my iPad

On Aug 31, 2015, at 9:46 PM, Richard Kahn <[REDACTED]> wrote:

Is this unit you will purchase?  
=div>  
<<https://www.google.com/webhp?sourceid=chrome-instant&ion=1&espv=2&ie=UTF-8#q=ruckus%207731>>

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◆=AO please note

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=C2♦ please note

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