
From: jeffrey E. <jeevacation@gmail.com>
Sent: Monday, July 20, 2015 6:12 PM
To: Jermaine Ruan
Subject: Re: LSJ Phones update

Ok

On Monday, July 20, 2015, Jermaine Ruan  wrote:<=r>

Good day All,

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The LSJ Voice T1 was tested by Innovative Line Crew and the monitoring center. There was loose wiring but the tech secured it. This did not resolve the problem. There is still no change in the status of the calls (only outgoing calls). Yvonne (monitor tech) escalated the ticket to networking, due to the problem being a routing issue vs a physical one.

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Edger in networking would like to migrate the LSJ Voice T1 to the new circuit (the Ritz condo side is having some issue similar and they are migrating and updating their equipment. This would require a special PRI Card to be installed into the LSJ's Panasonic switch. I have requested Steve Bisbey of ETC who installed our switch to provide a quote for this card.

I will continue to work with Innovative to stabilize LSJ Voice T1.

Regards

=ruan

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=C2 please note

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JEE

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