
From: Jermaine Ruan [REDACTED]
Sent: Friday, July 17, 2015 12:35 AM
To: Ann Rodriguez
Cc: Rich Kahn; Jeffrey E.
Subject: Re: LSJ Phones

They have eliminated one possible factor and it is isolated to the network routing. I am trying to get an update on when they will have the issues resolved.

Jruan

Sent from my iPhone

> On Jul 16, 2015, at 8:08 PM, Ann Rodriguez [REDACTED]
> wrote:=> So... What does that mean because our phones are still down?
>
> Ann R.
>
>> On Jul 16, 2015, at 8:04 PM, Jermaine Ruan [REDACTED] wrot=:
>>
>> Good night all
>>
>> The line crew verified no physical damage
>>
>> Jruan
>>
>> Sent from my iPhone
>>
>>> On Jul 16, 2015, at 6:23 PM, Ann Rodriguez [REDACTED] wrot=:
>>>
>>> Our Innovative route is down. Jermaine called Yvonne at Innovative after=he checked the Island and the Phone tower, Ms. Yvonne is still working on it and will call us back in a few.
>>>
>>> Phone lines on Island:
>>> Jermaine came out and checked all the phone lines, He found no issues and no problems on our end.
>>>
>>> STT phone tower at Cabrita Point:
>>> I sent Danny with Jermaine to check the lines and Power Box. They said everything looks great and everything is powered up.
>>>
>>>
>>> Ann R.

[REDACTED]
<dict>
<key>conversation-id</key>
<integer>110081</integer>

```
<key>date-last-viewed</key>
<integer>0</integer>
<key>date-received</key>
<integer>1437093315</integer>
<key>flags</key>
<integer>8590195717</integer>
<key>gmail-label-ids</key>
<array>
    <integer>6</integer>
    <integer>2</integer>
</array>
<key>remote-id</key>
<string>526718</string>
</dict>
</plist>
```