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**From:** jeffrey E. <jeevacation@gmail.com>  
**Sent:** Friday, July 17, 2015 12:04 PM  
**To:** Jermaine Ruan; ann rodriquez  
**Subject:** Re: LSJ Phones

could it be the phone switch on the island

On Thu, Jul 16, 2015 at 8:35 PM, Jermaine Ruan <[REDACTED]> <mailto:[REDACTED]> > wrote:

They have eliminated one possible factor and it is isolated to the network routing. I am trying to get an update when they will have the issues resolved.

Jruan

Sent from my iPhone

> On Jul 16, 2015, at 8:08 PM, Ann Rodriquez <[REDACTED]> <mailto:[REDACTED]> > wrote:

>  
> So... What does that mean because our phones are still down?  
>  
> Ann R.

>> On Jul 16, 2015, at 8:04 PM, Jermaine Ruan <[REDACTED]> <mailto:[REDACTED]> > wrote:

>>  
>> Good night all  
>>  
>> The line crew verified no physical damage  
>>  
>> Jruan

>>  
>> Sent from my iPhone  
>>

>>> On Jul 16, 2015, at 6:23 PM, Ann Rodriquez <[REDACTED]> wrote:  
>>>

>>> Our Innovative route is down. Jermaine called Yvonne at Innova=ive after he checked the Island and the Phone tower, Ms. Yvonne is still working on it and will call us back in a few.

>>>  
>>> Phone lines on Island:  
>>> Jermaine came out and checked all the phone lines, He found no issues and no problems on our end.  
>>>

>>> STT phone tower at Cabrita Point:

>>> I sent Danny with Jermaine to check the lines and Power Box. They said everything looks great and everything is powered up.

>>>

>>>

>>> Ann R.

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please note

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