
From: jeffrey E. <jeevacation@gmail.com>
Sent: Friday, July 17, 2015 12:04 PM
To: Jermaine Ruan; ann rodriquez
Subject: Re: LSJ Phones

could it be the phone switch on the island

On Thu, Jul 16, 2015 at 8:35 PM, Jermaine Ruan <[REDACTED] <mailto:[REDACTED]>>>
wrote:

They have eliminated one possible fact=r and it is isolated to the network routing. I am trying to get an update
=n when they will have the issues
resolved.

Jruan

Sent from my iPhone

> On Jul 16, 2015, at 8:08 PM, Ann Rodriquez <[REDACTED] <mailto:[REDACTED]>>
wrote:

>

> So... What does that mean because our phones are still down?

>

> Ann R.

>

>> On Jul 16, 2015, at 8:04 PM, Jermaine Ruan <[REDACTED] <mailto:[REDACTED]>

> wrote:

>>

>> Good night all

>>

>> The line crew verified no physical damage

>>

>> Jruan

>>

>> Sent from my iPhone

>>

>>> On Jul 16, 2015, at 6:23 PM, Ann Rodriquez <[REDACTED]> wrote:

>>>

>>> Our Innovative route is down. Jermaine called Yvonne at Innova=ive after he checked the Island and the
Phone tower, Ms. Yvonne is still w=rking on it and will call us back in a few.

>>>

>>> Phone lines on Island:

>>> Jermaine came out and checked all the phone lines, He found no=issues and no problems on our end.

>>>

>>> STT phone tower at Cabrita Point:

>>> I sent Danny with Jermaine to check the lines and Power Box. They said everything looks great and everything is powered up.

>>>

>>>

>>> Ann R.

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please note

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