
From: Jermaine Ruan <[REDACTED]>
Sent: Friday, July 24, 2015 9:24 PM
To: Richard Kahn
Cc: ann rodriquez; Daphne Wallace; Jeffrey Epstein
Subject: Re: PRI card

Good Evening All

The phones are still proving to be an issue. The new card was received but there is still a routing issue (incoming and outgoing calls). Terrence even reset the cards in the phone switch and cycled the power with no change in the performance. The network supervisor Mr. Jackson will request permission for one of their line tech to do a site visit LSJ next week. He will try to arrange it for Tuesday or Wednesday. I am to confirm on Monday. They may run further test, I ask that they alert me before they do so that we are aware of what's going on.

Regards
J Ruan

On Fri, Jul 24, 2015 at 9:38 PM, Richard Kahn <richardkahn12@gmail.com <mailto:richardkahn12@gmail.com>>
wrote:
>

any updates?

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