
From: Larry [REDACTED]
Sent: Wednesday, March 21, 2018 1:16 PM
To: jeffrey E.
Subject: Re:

Jeffrey

I wanted to confirm,

<=iv>Should I also include Julian and Charles in Savannah on this email to He=ther,. The last 30days Heather was not seen on the delivery,,, it was all D=rect dealing with Charles and Julian Who were the main people in charge of t=is project Should I send to Charles and Julian as well?

Or

Just heather?

Thx </=iv>

Larry

Sent from my iPad=/div>

On Mar 20, 2018, at 8:07 PM, jeffrey E. <jeevacation@gmail.com> wrote:

I suggest you send the followi=g to Heather. . . . =nbsp; &nbs=; Heather , the guys you sent dow= to palm beach were terrific, they all deserve a pat on the back.&nbs=; They tried as hard as they could , worked long hours. but were unab=e to fix many of the discrepancies that the plane appears to have left Sava=ah with. hours to fit the tables. hours to try to g=t the front cabin door to close properly , tables almost r=ght door unfortunately not even close. . . During the=flight to florida it would not close at all. . the forward lave=door also unable to close. Heather I must say I am embars=ed for my principal. I strongly urged him to use the factory to=redo the interior as opposed to completion shops at one third the price.&nb=p; I am dismayed to tell you that even after two days in palm beach&n=sp; your supervisor said it would be another three to five in svanah again.=nbsp; and an addtional five days to reveneer the cabin door. &nb=p; THere are literaly 40 items some fairly major that were overlooked. = . storage doors. not stowing. tables did not close properly,&n=sp; tables not put together properly, . the rear switch covers u=able to open in flight and now unable to stay open. . My b=ss took the test flight with his staff , and all were shocked by the rattle=. cabin door . pounding. . latches not adjusted. . garbage cans left u= anchored. . switch plate in bathroom hanging off. . . Y=ur people were all professional and made a point to say they would get it r=ght , but needed MUCH more time and Manpower. =nbsp; I look forward to scheduling time to fix the various items. &nbs=; I know you have been helpful and really appreciate all you have done. .&n=sp; I know the factory can do a much better job than it appears that they d=d in this case. Thnx again.

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<=iv class="gmail_signature" data-smartmail="gmail_signature">
please note

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