
From: Larry [REDACTED]
Sent: Wednesday, March 21, 2018 1:16 PM
To: jeffrey E.
Subject: Re:

Jeffrey

I wanted to confirm,

<=iv>Should I also include Julian and Charles in Savannah on this email to Heather,. The last 30days Heather was not seen on the delivery,,, it was all Direct dealing with Charles and Julian Who were the main people in charge of this project Should I send to Charles and Julian as well?

Or

Just heather?

Thx </=iv>

Larry

Sent from my iPad=/div>

On Mar 20, 2018, at 8:07 PM, jeffrey E. <jeevacation@gmail.com> wrote:

I suggest you send the following to Heather. Heather , the guys you sent down to palm beach were terrific, they all deserve a pat on the back. They tried as hard as they could , worked long hours. but were unable to fix many of the discrepancies that the plane appears to have left Savannah with. hours to fit the tables. hours to try to get the front cabin door to close properly , tables almost right door unfortunately not even close. During the flight to florida it would not close at all. the forward lavatory door also unable to close. Heather I must say I am embarrassed for my principal. I strongly urged him to use the factory to redo the interior as opposed to completion shops at one third the price. I am dismayed to tell you that even after two days in palm beach your supervisor said it would be another three to five in Savannah again. and an additional five days to veneer the cabin door. There are literally 40 items some fairly major that were overlooked. storage doors. not stowing. tables did not close properly, tables not put together properly, the rear switch covers unable to open in flight and now unable to stay open. My boss took the test flight with his staff , and all were shocked by the rattle. cabin door pounding. latches not adjusted. garbage cans left unanchored. switch plate in bathroom hanging off. Your people were all professional and made a point to say they would get it right , but needed MUCH more time and Manpower. I look forward to scheduling time to fix the various items. I know you have been helpful and really appreciate all you have done. I know the factory can do a much better job than it appears that they did in this case. Thnx again.

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please note

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