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**From:** Richard Kahn <richardkahn12@gmail.com>  
**Sent:** Tuesday, May 12, 2015 7:23 PM  
**To:** jeffrey E.  
**Subject:** PBI Phone returns

ETC is charging a 10% restocking fee for phones as they were special =rdered and not a stock item

Material cost of Job 19,703.92  
Total with tax and labor 26,326.16  
(80% deposit was required)

Deposit we sent on 1/29/2015 was 20,000

Please advise if ok to cancel and pay fee of 1,970.39 We will receive back from ETC 18,029.61

thank you

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```
<?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
  <key>conversation-id</key>
  <integer>116232</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
  <key>date-received</key>
  <integer>1431458570</integer>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>gmail-label-ids</key>
  <array>
    <integer>6</integer>
    <integer>2</integer>
  </array>
  <key>remote-id</key>
  <string>506447</string>
```

</dict>  
</plist>