
From: jeffrey E. <jeevacation@gmail.com>
Sent: Monday, January 26, 2015 9:01 PM
To: Gregory Riches; [REDACTED]
Subject: Re: Artefacto

can 3m sofa go anywhere else beside [REDACTED]

On Sat, Jan 24, 2015 at 6:20 PM, Gregory Riches <[REDACTED] <[REDACTED]>> wrote:
Dear Jeffrey,

Sorry to bother you with this but we have a issue with Artefacto that I fee= you need to be abreast of.

Yesterday the delivery company was able to deliver two sofas, one to 10F an= 2G in the elevator as I suspected was possible originally but the deliver=company insisted they wouldn't fit. They also delivered a mirror to 3M which is the wrong color which they will=have to be picked up at another time because the packing that it came in w=s destroyed. They need to come back with new packing material because it&#=9;s a mirror.

The only remaining piece in this delivery was a Jenson sofa for 3M. The ori=inal idea, which we spoke about back in November was for this to be delive=ed to 3M and the sofa there was to go to 11J. [REDACTED] does not want to gi=e up her existing sofa so I tried to have that delivered to 11J as an alte=native but there is a beam obstruction in the stairwell between the 5th an= 6th floor that does not allow this to happen and it does not fit into the=elevator. I wanted them to attempt to deliver this to yesterday but [REDACTED] insisted that we wait until she spoke to you.

Artefacto would normally charge a 25% restocking fee but I just spoke to E=uardo just now to clarify and he said he would talk to the manager, Rosana=to wave the fee but we would most likely have to pay the shipping charge. =e will let me know on Monday.

Should we return the sofa or try to deliver it to 3M when they pick up the =rror?
Please advise.

Thanks,
Gregory

Gregory Riches
INTERIORS
43 West 28th #3
NYC, NY 10001
[REDACTED]

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=C2 please note

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