
From: jeffrey E. <jeevacation@gmail.com>
Sent: Wednesday, December 17, 2014 12:31 AM
To: Heil, James
Subject: Re: Re:

what is their reasoning if you can tell me?

On Tue, Dec 16, 2014 a= 6:26 PM, Heil, James [REDACTED]
wrote:<=lockquote class="gmail_quote" style="margin:0 0 0 .8ex; border-left:1px=#ccc solid; padding-left:1ex">

Sir.....It =99s not done yet!!! Ugh. I am getting some feedback from West =alm now, why they feel it is required but give me time and I will make thi= right! Sorry for the premature claim of resolution. But this issue rears its ugly head every year and this time I am going to try to ma=e sure it never does again! I will keep you informed. You have=a great holiday as well!

Respectfully;<=u>

James Heil<=u>

Supervisory CBPO

St. Thomas, VI<=u>

[REDACTED]

From: jeffre= E. [mailto:jee=acation@gmail.com <mailto:jeevacation@gmail.com>]
Sent: Tuesday, December 16, 2014 2:54 PM
To: Heil, James
Subject: Re:

i can't thank you enough. I realize =hat the vi presents unusual issues for CBP , and having you coordinate the=correct procedures is extremely kind and helpful. have a nice =oliday

On Tue, Dec 16, 2014 at 2:50 PM, Heil, James [REDACTED] wrote:

Good afternoon sir. =AO I hope all is well!

<=u>

I spoke with the Passeng=r Service Manager (PSM) in West Palm and he was very helpful. = shared your tail number with him and he said he is familiar with you and requested that I provide you with his cell number to allow yo= to contact him directly with any issues that may arise regarding West Pal=. His name is Supervisor Gerry Martinez and he is the supervisor ass=gned specifically to deal with issues of this type. Here is his cell numbe [REDACTED] [REDACTED]). I also forwarded him some information that he can=hopefully share with his airport officers to avoid these types of issues i= the future.

<=u>

As far as Bedford, I pas=ed on the information through the Passenger Service Manager at Logan and h= responded to me that he has passed it on to the Bedford Airport. Hopefully that will be the end of the problem at those two =airports but please feel free to contact me anytime that I can be of help.=C2

<=u>

As far as Teterboro, I h=ven't yet made contact with their Passenger Service Manager but I =m still working on it. Hopefully I can get that done soon as well!

<=u>

I will update you as soo= as I have any information regarding Teterboro.

<=u>

Respectfully;<=u>

<=u>

<=u>

James Heil=/b>

Supervisory CBPO

St. Thomas, VI=/i>

[REDACTED]

[REDACTED]

<=u>

<=u>
<=u>
<=u>
<=u>

From: Heil, James
Sent: Sunday, December 14, 2014 5:11 AM
To: 'jeevacation@gmail.com <mailto:jeevacation@gmail.com>'
Subject: Re:

You're welcome. I will do whatever I can to help. I will be in touch after I make some calls.

From: Jeffrey =. [mailto:jeevacation@gmail.com <mailto:jeevacation@gmail.com>]
Sent: Sunday, December 14, 2014 04:59 AM
To: Heil, James
Subject:

thanks for your help. I sincerely appreciate it. . My airports in the states are few. west Palm, teterboro nj, and bedford logan . We have been told to file eApis many times. passenger in west palm , had b2 visa , entry permission shortened. passenger in logan was held until her Advanced parole =A0 was stamped again for entry, . my tail numbers are 212 JE , and 98 JE. It would be a great help to have a written document that lays out the rules. thanks in advance

--

please no=

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE
Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to jeevacation@gmail.com <mailto:jeevacation@gmail.com> , and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved

please no=

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to jeevacation@gmail.com <mailto:jeevacation@gmail.com>, and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved

--

please note=br>

The information contained in this communication is confidential= may be attorney-client privileged, may constitute inside information, =nd is intended only for the use of the addressee. It is the property of=br>JEE Unauthorized use, disclosure or copying of this communication=or any part thereof is strictly prohibited and may be unlawful. If you =ave received this communication in error, please notify us immediately =y return e-mail or by e-mail to jeevacation@gmail.com <mailto:jeevacation@gmail.com= target=>, and destroy this communic=tion and all copies thereof, including all attachments. copyright -all =ights reserved