
From: Richard Kahn <[REDACTED]>
Sent: Monday, December 15, 2014 8:49 PM
To: jeffrey E.
Subject: Artefacto

NY dats still not determined however Artefacto =s saying PB delivery this Thursday Dec 18th please advise if =hat is ok and if gregory should be onsite for delivery?
thank =ou

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Richard Kahn
HBRK Associates =nc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

From: "Carolina Gomes" <[REDACTED]>
<=iv style="margin: 0px;">Subject: NYC & PB delivery =chedule ASAP

Date: December 15, 2014 at 3:38:44 PM =ST

To: "Gregory =iches" <[REDACTED]> Richard =ahn" <[REDACTED]>

Cc: "A_EDUARDO TREVISAN" =l [REDACTED] =Rosana" [REDACTED]

Hi Gregory,

We have to separate ALL stock items since the quote =as "one bulk trip to NY for all apartments, which was going to happen =ogether with the furniture from our factory in February. Now we will forward all =tems to be marked separately one by one since they will go to different =partments, also we have the additional items you ordered last month and =eeded to be included.

Unfortunately we have to wait for the freight company =o send us the quote with any possible =djustments.

Regarding the PB, is in =chedule for Thursday, 18th.

We appreciate your patience, at this time of the year all clients want their products, so it is very hectic.

Regards,

Eduardo

Begin forwarded message:

From: "Eduardo" <[REDACTED]>
Subject: RE: NYC & PB delivery schedule ASAP
Date: December 15, 2014 at 5:56:16 PM EST

To: "Gregory Riches" <[REDACTED]>
</iv>
Cc: [REDACTED], 'Richard Kahn' <[REDACTED]>
[REDACTED], 'Lesley Groff' <[REDACTED]>

Gregory,

We have to separate ALL stock items since the quote was "one bulk trip to NY for all apartments, which was going to happen together with the furniture from our factory in February, now we will forward all items to be marked separately one by one since they will go to different apartments, also we have the additional items you ordered last month and needed to be included.

Unfortunately we have to wait for the freight company to send us the quote with any possible adjustments.

We will give you the date for PB today.

I appreciate your patience, at this time of the year all clients want their products, so it is very hectic. o:p>

Regards,

Eduardo

From: Gregory Riches [REDACTED] Sent: Monday, December 15, 2014 10:20 AM
To: Eduardo
Cc: [REDACTED] Richard Kahn [REDACTED] Wesley Hoff
Subject: Re: NYC & PB delivery schedule SAP

Eduardo,

I don't understand why this is taking so long to extract a delivery date out of your company.

This merchandise is in stock and I was told you needed to get the items out of your warehouse several weeks ago, so why the delay?

On December 5 I had a detailed telephone conversation with Rosana in which she promised me profusely that we would have a delivery date within a day or two of the wire transfer which happened last Monday.

Now we are starting another week without a schedule. This is unacceptable.

Both my client and Rich are at wits end repeatedly looking for an answer as we are losing our patience.

I want a definitive answer from someone at RTEFACTO TODAY!

Please advise ASAP.

Gregory

On Dec 13, 2014, at 11:54 AM, Eduardo [REDACTED] wrote:

Good morning Gregory,

I was out of the store.

Rosana got a great quote for the whole cargo, white glove to a central warehouse in NY and different shipments to the apartments, as she explained to you over the phone. I am sure she will be able to revise the freight information, since the client decided to split the cargo in 2 shipments from Miami.

Please have in mind the new request to separate the freight was recent and there are a lot of items to consider, once the freight company answers Rosana's request, we will send it to you SAP.

Thank you,

Eduardo

From: Gregory Riches [mailto:[REDACTED]]
Sent: Saturday, December 13, 2014 1:16 AM
To: <[REDACTED]>
Cc: A_EDUARDO REVISAN; Richard Kahn; [REDACTED] Gomes; Wesley Groff
Subject: Re: NYC & PB delivery schedule ASAP

Rosana,

I am just back from my trip and I still do not have a delivery schedule for the furniture for NYC and Palm Beach that you promised before I left over a week ago.

My client is very anxious and impatient to have a schedule by Monday at the latest.

Please make sure this happen as soon as possible.

Thanks,

Gregory

On Dec 7, 2014, at 1:48 PM, "Carolina Gomes" <[REDACTED]> wrote:

Hello Gregory

Please, find attached the # 066429/55 revised, as per your request.

Best regards,

Carolina Gomes

artefacto =

17651 Biscayne Blvd. Aventura, FL 33160

[REDACTED]

[REDACTED]

www.artefacto.com <<http://www.artefacto.com/>>

<PB-66429.pdf>

Gregory Riches

INTERIORS

43 West 28th #3

NYC, NY 10001



Gregory Riches

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NYC, NY 10001



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