
From: Lesley Groff <[REDACTED]>
Sent: Wednesday, September 12, 2012 4:17 PM
To: Epstein Jeffrey
Subject: to change [REDACTED] mom's ticket

At the moment it would only cost the \$250 change fee to change [REDACTED] mom's ticket to Sunday (we must change to the same flight and same class =f service to receive the \$250 change fee only) At the moment, there =re 8 seats left on this same flight Sunday and same class service.

The Saturday flight is sold out. Sunday and Monday have availability

```
<?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
  <key>conversation-id</key>
  <integer>141905</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
  <key>date-received</key>
  <integer>1347466653</integer>
  <key>flags</key>
  <integer>8623750145</integer>
  <key>gmail-label-ids</key>
  <array>
    <integer>6</integer>
    <integer>2</integer>
  </array>
  <key>remote-id</key>
  <string>245467</string>
</dict>
</plist>
```