
From: jeffrey E. <jeevacation@gmail.com>
Sent: Monday, February 26, 2018 2:22 PM
To: Richard Kahn
Subject: Re:

russell I am not concerned with the credit. ♦=A0 we will need to use them to refurbish anyway . we can deal =ith that later. . I m simply asking why we have nothing done a= all on one generator . and no info back . We are =n the same team. and I thought you were advised that if someth=ng is not going to come again as you promised , it should be you that reac=e out and says , still not here. jeffrey called m= and asked if i had seen anything. and both of us surprised that not=only had nothing arrived but no word of explanation from you was forthcomi=g

On Mo=, Feb 26, 2018 at 9:09 AM, Richard Kahn [REDACTED] wrote:

Richard Kahn
HBRK Associates Inc.
575 Lexington
<<https://maps.google.com/?q=575+Lexington%C2%A0Avenue+4th+Floor+New+York,+NY%C2%A010022&e=try=gmail&source=g>> Avenue 4th Floor
<<https://maps.google.com/?q=575+Lexington%C2%A0Avenue+4th+Floor+New+York,+NY%C2%A01002=&entry=gmail&source=g>>
New York, NY 10022
tel [REDACTED]
fax [REDACTED]
cel [REDACTED]

Begin forwarded message:

From: Russell Hernandez <[REDACTED]>

Subject: Re:

Date: February 26, 2018 at 9:=5:48 AM EST

To: </=>Richard Kahn <[REDACTED]>

Im working on the credit

I will let you know the part let me check my emails

Russell Hernandez

On Feb 26, 2018, at 9:02 AM, Richard Kahn <[REDACTED]> wrote:

which specific part was not available for starting 2nd generator?
we also paid for 3=people x 3 days = 9 man days yet we received 4..

Richard Kahn
HBRK Associates Inc.
575 Lexington

<<https://maps.google.com/?q=575+Lexington%20Avenue+4th+Floor+New+York,+NY%C2%A010022&e=try=gmail&source=g>> Avenue 4th Floor
<<https://maps.google.com/?q=575+Lexington%20Avenue+4th+Floor+New+York,+NY%C2%A01002&entry=gmail&source=g>>

New York, NY 10022
tel: [REDACTED]
fax: [REDACTED]
cel: [REDACTED]

On Feb 26, 2018, at 8:50 AM, Russell Hernandez <[REDACTED]>

<[mailto:\[REDACTED\]](mailto:[REDACTED])> wrote:

Richie

I contacted them on getting our 3rd day back last week
We have been speaking to them since they left LSJ requesting a new proposal
The Regional director is a friend and I spoke to him 2xs over the weekend
The part was not available in PR or Florida not sure where you are getting the 3 hour delivery from ?

Obviously we are chasing these answers on a daily basis
We have also been pushing this am to get these answers

Russell Hernandez

On Feb 26, 20=8, at 8:36 AM, Richard Kahn <mailto:[REDACTED]> wrote:

Russell,

=ore than 5 weeks have gone by since you and mark said no worry the local p=esident of caterpillar was a friend.

First they couldn't find time, then they said 3 men, three days and pay up front which =ou admitted was premium billing.

Yet we followed your lead=and were then told no good reason why the second generator couldn't be made to start.

They could have had parts shipped from =R in 3 hrs...

Then we are told end of week for numbe=s and on Saturday still nothing.....

I'm sur= you are aware that this is not helpful and without a doubt not how we do business.

Jeffrey should not again have to chase answers◆◆◆

R=chard Kahn

HBRK Associates Inc.

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gmail-label-ids 7 remote-id 798807