
From: Richard Kahn [REDACTED]
Sent: Monday, February 26, 2018 2:30 PM
To: jeffrey E.
Subject: Fwd:

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

Begin forwarded message:

From: =/b>Russell Hernandez [REDACTED]
Subject: =/b>Re:
Date: =/b>February 26, 2018 at 9:18:29 AM =ST
To: =/b>Richard Kahn <[REDACTED]>

It was an electrical panel board that was fried I will get =he exact panel description when I talk to them again today

Russell Hernandez

On Feb 26, 2018, at 9:02 AM, Richard Kahn =lt [REDACTED] >
wrote:

which specific part was not available for =starting 2nd generator?
we also paid for 3 people x 3 =ays = 9 man days yet we received 4..

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022



On Feb 26, 2018, at 8:50 AM, Russell Hernandez [REDACTED] wrote:

Richard

I contacted them on getting our 3rd day back last =eek
We have been speaking to them since they =eft LSJ requesting a new proposal
The =egional director is a friend and I spoke to him 2xs over the =eekend
The part was not available in PR or =lorida not sure where you are getting the 3 hour delivery

from =

Obviously we are chasing these answers on a daily =asis
We have also been pushing this am to =et these answers

Russell Hernandez

On Feb 26, =018, at 8:36 AM, Richard Kahn [REDACTED] wrote:

Russell,

More than 5 weeks have =one by since you and mark said no worry the local president of =aterpillar was a friend.

First =hey couldn't find time, then they said 3 men, three days and =ay up front which you admitted was premium billing.

Yet we followed your lead and were then told =o good reason why the second generator couldn't be made to =art.

They could have had parts =hipped from PR in 3 hrs...
Then we are told end of week for numbers and on Saturday =till nothing.....
I'm=sure you are aware that this is not helpful and without a doubt not how =e do business.

Jeffrey should not =gain have to chase answers...

Richard=Kahn
HBRK Associates =nc.
575 Lexington Avenue 4th =loor
New York, NY 10022



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