

---

**From:** Richard Kahn [REDACTED]  
**Sent:** Monday, February 26, 2018 2:30 PM  
**To:** jeffrey E.  
**Subject:** Fwd:

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
[REDACTED]

Begin forwarded message:

**From:** =/b>Russell Hernandez [REDACTED]  
**Subject:** =/b>Re:  
**Date:** =/b>February 26, 2018 at 9:18:29 AM =ST  
**To:** =/b>Richard Kahn <[REDACTED]>

It was an electrical panel board that was fried I will get the exact panel description when I talk to them again today

Russell Hernandez

On Feb 26, 2018, at 9:02 AM, Richard Kahn =lt [REDACTED] wrote:

which specific part was not available for starting 2nd generator?  
we also paid for 3 people x 3 days = 9 man days yet we received 4..

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022



On Feb 26, 2018, at 8:50 AM, Russell Hernandez  wrote:

Richard

I contacted them on getting our 3rd day back last week  
We have been speaking to them since they left LSJ requesting a new proposal  
The regional director is a friend and I spoke to him 2xs over the weekend  
The part was not available in PR or Florida not sure where you are getting the 3 hour delivery

from =

Obviously we are chasing these answers on a daily basis  
We have also been pushing this am to get these answers

Russell Hernandez

On Feb 26, 2018, at 8:36 AM, Richard Kahn  wrote:

Russell,

More than 5 weeks have gone by since you and Mark said no worry the local president  
of Caterpillar was a friend.

First they couldn't find time, then they said 3 men, three days and pay up front which  
you admitted was premium billing.

Yet we followed your lead and were then told no good reason why the second generator  
couldn't be made to start.


They could have had parts shipped from PR in 3 hrs...

Then we are told end of week for numbers and on Saturday till nothing.....

I'm sure you are aware that this is not helpful and without a doubt not how we do  
business.

Jeffrey should not have to chase answers...

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022



<=r class="">  
=