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**From:** Steve Hanson <[REDACTED]>  
**Sent:** Friday, July 29, 2011 6:08 PM  
**To:** Jeffrey Epstein  
**Subject:** RE:  
**Attachments:** Maintenance notes (4.28 MB); Manager notes (6.33 MB)

Jeff,

Attached are the manager daily operations manuals – which your housing should have something similar and have to make it applicable. This is monthly notes for managers and maintenance notes. Again the housing structure in 12 month program. In regard to restaurants if you are to follow all the documents have and including for line employees you will actually take 90% of all variables out of each equation.

From: Jeffrey Epstein [mailto:jeevacation@gmail.com]  
Sent: Thursday, July 28, 2011 2:34 PM  
To: Steve Hanson  
Subject:

operations manual

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