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**From:** Sarah K <[REDACTED]>  
**Sent:** Tuesday, September 27, 2011 3:34 PM  
**To:** Jenna Kalin; Jeffrey Epstein

Reid's office is asking if we can ask him to take the battery out of his blackberry and put it back in to reset it. His blackberry has not worked since he's been in Paris and they think resetting it might solve the problem.

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version="1.0">
<dict>
    <key>conversation-id</key>
    <integer>200011</integer>
    <key>date-last-viewed</key>
    <integer>0</integer>
    <key>date-received</key>
    <integer>1317137693</integer>
    <key>flags</key>
    <integer>8590195713</integer>
    <key>gmail-label-ids</key>
    <array>
        <integer>6</integer>
        <integer>2</integer>
    </array>
    <key>remote-id</key>
    <string>182376</string>
</dict>
</plist>
```