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**From:** Larry Visoski <[REDACTED]>  
**Sent:** Monday, December 18, 2017 4:08 PM  
**To:** Je vacation  
**Cc:** Rich Kahn  
**Subject:** G550 dent repair

Jeffrey

Charles Thomas, Gulfstream service team manager informed that Gulfstream will repair the dent at no cost to Plan D as we expected.

process by tapping the bulge dent from inside the fuselage.

Here is Gulfstream's exact process;

Larry, we were able to coldwork the dent with no issues or any restrictions. I will take care of the cost associated with this dent repair.

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Larry,

We carefully shape the material back to the original contour. There are several methods that can be used, but for yours we lightly tapped the metal on the bulged side while backing it up with a harder piece of metal. Once this is done we NDT (Non Destructive Testing) and submitted to engineering for review. Engineering determined that it was good with no restrictions. This is all documented in the workorder under squawk 8.26.

Respectfully,

Charles Thomas

Service Team Manager

Gulfstream Aerospace Corp

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Sent from my iPhone

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