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**From:** Richard Kahn <[REDACTED]>  
**Sent:** Thursday, December 14, 2017 10:33 PM  
**To:** jeffrey E.  
**Subject:** Fwd: SAV Customer Update # [REDACTED]

update larry receives from gulfstream

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
tel [REDACTED]  
fax [REDACTED]  
cel [REDACTED]

Begin forwarded message:

From: =/b>Larry Visoski <[REDACTED]>

Subject: =/b>Fwd: SAV Customer =pdate [REDACTED]

Date: =/b>December 13, 2017 at 12:38:28 =M EST

To: =/b>Rich Kahn <[REDACTED]>

First update I'm =orking  
This is their problem not =urs I am working this issue

Sent from my iPhone

Begin =orwarded message:

From: "Thomas, Charles" <[REDACTED]>  
Date: December 12, 2017 at =:57:05 PM EST  
To: [REDACTED]  
[REDACTED]

Cc: "Brown, Julian" [REDACTED]

"Redman, Cory"

"Simmons, Beth" <[REDACTED]>

"Barreto, Eliezer"

<mailto:[REDACTED]>

Subject: RE: SAV Customer Update [REDACTED]

Good afternoon, just to follow up on the update that I sent this morning. I have attached three pictures of the dent that our paint shop discovered. This dent was not noted at any point during our inspection and think that it was previously filled in at some point and we uncovered it during the trip/prep process. We had NDT check last night with no cracks noted and have a preliminary engineering disposition to drill a hole and weld work the dent. We will try to coordinate and work this in conjunction with our paint team but it may have to be addressed completely once it returns to the service center from our paint facility. I will keep you updated as we progress. Let me know if you have any issues or concerns.

Respectfully,

Charles Thomas

Service Team Manager

Gulfstream Aerospace Corp

Desk: [REDACTED]

Cell: [REDACTED]

From: [REDACTED]

Sent: Tuesday, December 12, 2017 10:00 AM

To: Thomas, Charles [REDACTED]

Subject: SAV Customer Update # [REDACTED]

Gulfstream Savannah

Customer Update [REDACTED]

Tue 12 Dec 2017 9:00 AM EST

AIRCRAFT

G550 5173 (N415LM)

WORK ORDER

HANGAR

Hangar A

WO ITEM

None

AIRCRAFT ACTIVITY

Good morning gentlemen, your aircraft is in our paint prep facility and is scheduled to return back to the service center on 12/23. During the stripping/prep process our paint shop uncovered a dent on the left right side of the fuselage that we think was already there. We have had NDT inspect it with no cracks noted and have submitted it to engineering for review. I will keep you updated on the status of this dent. I will also send you pictures of the dent. Our backshop is in work with the stripping the woodwork veneer. We sent the additional Work Change Requests this morning to Larry for approval. We need to have these approved or declined by Thursday to not affect the veneer that is currently in work.

We are working to get prices for the additional items that Larry requested from Heather yesterday and hope to have them to you today for approval. I have tentatively moved the departure date to 2/28/18 as a place holder until we have a defined and approved workscope on all open items.

CONSTRAINTS

Options for cabin addition & rework items Once these additions and constraints have been defined we can determine a firm update.

MILESTONES

None

CUSTOMER POC

Peter Rawson

Chief Inspector

[REDACTED]

Phone:

FROM

Charles Thomas

Svc Team Mgr

Gulfstream Aerospace Corporation

[REDACTED]

Mobile / Phone:

CUSTOMER ACKNOWLEDGMENT

Would the customer please formally acknowledge receipt of this status update?

DEPARTURE DATE

28-Feb 2018

AS SCHEDULED

No

MISC. INFORMATION

None

If there are issues that need to be elevated please contact the SC Operations Manager: Sean Swanson,

[REDACTED]

</body>

This email was sent to customers:

[REDACTED]

gulfstream.com,james.bashlor1

This email was sent to Gulfstream employees:

[REDACTED]

Do not reply to this email. Please login to MyCMP to view and respond to this message thread.

For any questions regarding this information, please contact your STM.

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