
From: Richard Kahn <[REDACTED]
Sent: Thursday, December 14, 2017 10:33 PM
To: jeffrey E.
Subject: Fwd: SAV Customer Update # [REDACTED]

update larry receives from gulfstream

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
tel [REDACTED]
fax [REDACTED]
cel [REDACTED]

Begin forwarded message:

From: =/b>Larry Visoski <[REDACTED]>
Subject: =/b>Fwd: SAV Customer Update # [REDACTED]
Date: =/b>December 13, 2017 at 12:38:28 =M EST
To: =/b>Rich Kahn <[REDACTED]

First update I'm working
This is their problem not ours I am working this issue

Sent from my iPhone

Begin forwarded message:

From: "Thomas, Charles" <[REDACTED]>
Date: December 12, 2017 at 5:57:05 PM EST
To: [REDACTED]
[REDACTED]

Cc: "Brown, Julian" [REDACTED] "Redman, Cory"
"Simmons, Beth" <[\[REDACTED\]](mailto:[REDACTED])> [REDACTED] "Barreto, Eliezer"
<[\[REDACTED\]](mailto:[REDACTED])>
Subject: RE: SAV =ustomer Update [REDACTED]

Good afternoon, just to =ollow up on the update that I sent this morning. I have attached =hree pictures of the dent that our paint shop discovered. This =ent was not noted at any point during our inspection and think that it =as previously filled in at some point and we uncovered it during the =trip/prep process. We had NDT check last night with no cracks =oted and have a preliminary engineering disposition to drill a hole and =old work the dent. We will try to coordinate and work this in =onjunction with our paint team but it may have to be addressed =ompletely once it returns to the service center from our paint =facility. I will keep you updated as we progress. Let me =now if you have any issues or concerns.

Respectfully,

Charles =homas
Service Team Manager
Gulfstream Aerospace Corp
Desk: [REDACTED]
Cell: [REDACTED]

From: [REDACTED]
Sent: Tuesday, December 12, 2017 =:00 AM
To: Thomas, Charles [REDACTED]
Subject: SAV Customer Update # [REDACTED]

Gulfstream Savannah
Customer Update [REDACTED]

Tue 12 Dec =017 9:00 AM EST

AIRCRAFT

G550 5173 (N415LM)

WORK ORDER

[REDACTED]
HANGAR

Hangar A

WO ITEM

None

AIRCRAFT ACTIVITY

Good morning gentlemen, your aircraft is in our paint prep =facility and is scheduled to return back to the service center on 12/23. =uring the stripping/prep process our paint shop uncovered a dent on the =ft right side of the fuselage that we think was already there. We have =ad NDT inspect it with no cracks noted and have submitted it to =engineering for review. I will keep you updated on the status of this =ent. I will also send you pictures of the dent. Our backshop is in work =ith the stripping the woodwork veneer. We sent the additional Work =hange Requests this morning to Larry for approval. We need to have =hese approved or declined by Thursday to not affect the veneer that is =urrently in work.

We are working to get prices for the additional items that Larry requested from Heather yesterday and hope to have them to you today for approval. I have tentatively moved the departure date to 2/28/18 as a place holder until we have a defined and approved workscope on all open items.

CONSTRAINTS

Options for cabin addition & rework items Once these additions and constraints have been defined we can determine a firm update.

MILESTONES

None

CUSTOMER POC

Peter Rawson

Chief Inspector

Phone:

FROM

Charles Thomas

Svc Team Mgr

Gulfstream Aerospace Corporation

Mobile / Phone:

CUSTOMER ACKNOWLEDGMENT

Would the customer please formally acknowledge receipt of this status update?

DEPARTURE DATE

28-Feb 2018

AS SCHEDULED

No

MISC. INFORMATION

None

If there are issues that need to be elevated please contact the SC Operations Manager: Sean Swanson,

</=body>

This email was sent to customers:

gulfstream.com,james.bashlor1

This email was sent to Gulfstream employees:

Do not reply to this email. Please login to MyCMP to view and respond to this message thread.

For any questions regarding this information, please contact your STM.

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