

---

**From:** james | personal genius <[REDACTED]>  
**Sent:** Thursday, December 14, 2017 10:35 PM  
**To:** jeffrey E.  
**Cc:** Richard Kahn  
**Subject:** Apple TV on 6th Floor

Hi,

Rich said you mentioned you were having problems downloading movies on the 6th floor. Could you tell me what was happening?

Thank you,

James Ce  
your Personal Genius  
· Certified Support Professional 10.6  
<http://personalgenius.co>

=